

**\*\* TECHNICAL INFORMATION NOTICE \*\***

**DATE:** February 17, 2021  
**TO:** Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers  
**RE:** Photo Required Condition (PRC) for Driver Side Takata NADI Inflator Replacement Safety Recall  
**TIN NO.** TIN-20-SR-001

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**AFFECTED VEHICLES:** Certain 1998 – 2000 Montero vehicles

**PURPOSE**

In addition to replacement of the Driver Side Takata NADI Inflator Mitsubishi Motors North America, Inc. (MMNA) would like to validate the effectiveness of the repair procedures.

**Therefore, all claims must include a photo of the new countermeasure Inflator kit after assembly—the photo must be posted to the Photos Required Condition (PRC) system in the “RECALL PHOTO/DOCS SUPPORT” category. The photo must clearly show the countermeasure Inflator kit assembled correctly.**

**NOTE: Photos must be posted on the PRC BEFORE entering the related Warranty claim.**

Please continue posting the Driver Side Takata NADI Inflator photos to the PRC until a cancellation notice is published by MMNA headquarters.

SAMPLE PHOTO OF CORRECT INFLATOR KIT ASSEMBLY



Customer satisfaction is important to MMNA, and we would like to take this opportunity to remind you to **follow the proper flowcharts**, and that the **proper repair** procedures **must** be followed to fix the customer’s vehicle right the first time.

Please contact your DPSM if you have any questions

**IMPORTANT**  
Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.