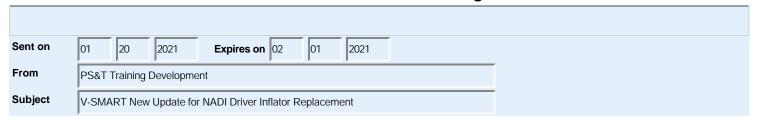
View Message



Service Management,

American Honda released another V-SMART update version 1.1.16p on the afternoon of January 20,2021, replacing the one released the morning of January 20,2021. For the update to be successful, the V-SMART devices must be connected to Wi-Fi and left ON. This update is available immediately and required.

Please follow the Service Bulletin and V-SMART on-screen instructions when completing repairs.

Please call the following support lines for questions:

- Warranty Dealer Support for Warranty Claims: (310) 783-3240
- iN Support for V-SMART Device: (800) 245-4343

Thank you for your immediate attention.

Stephenie Chung, Manager PS&T Training Development Parts, Service & Technical Operations American Honda Motor Co., Inc.