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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 1996-2001 Multi-Model Driver's Frontal Airbag Inflator
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DATE: October 1, 2020

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 1996-2001 Multi-Model Driver's Frontal Airbag Inflator-UPDATE

On Friday, January 17, 2020, American Honda notified NHTSA of a Stop Sale and Safety Recall for certain model year 1996-2001 Honda vehicles due to improperly manufactured Takata Non-Azide driver's frontal airbag inflators (NADI) that may malfunction and, in rare cases rupture upon deployment.

Please be advised that as of today, October 1, 2020, inspection and repair procedures as well as replacement inflator kits are now available. Service bulletins 20-073, *Safety Recall: Driver's Frontal Airbag Inflator (NADI-Factory Installed)* and 20-074, *Safety Recall: Driver's Frontal Airbag Inflator (NADI-Service Part)* have been posted to the Service Information System (SIS). They include parts, repair, and warranty information related to this recall for the following models:

20-073	20-074
1998-2000 Accord	2000 Accord
1996-2000 Civic	2000 Civic
1997-2000 CR-V	2000-2001 CR-V
1997-1998 EV Plus	2000-2001 Odyssey
1998-2000 Odyssey	

Not all vehicles within the model/model year ranges are affected. Refer to your eResponsibility report or do an iN VIN **status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

REPAIR

Inspect the driver's airbag module and inflator. If an affected inflator is found, replace the driver's airbag inflator and use the V-SMART tool to document the installation. **Due to new inspection and repair documentation procedures that are being utilized for this recall, it is imperative that appropriate dealer personnel review and follow the applicable service bulletin(s) in detail.**

PARTS

Parts to repair vehicles are available via controlled part order as of Thursday, October 1, 2020.

TOOLS

There are no special tools needed for this campaign.

CUSTOMER NOTIFICATION

American Honda will mail the customer notification starting today, October 1, 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility

INTERACTIVE NETWORK

for any open campaigns.