

[Next Unread Message](#)[View Message](#)

Sent on	09	28	2020	Expires on	10	16	2020
----------------	----	----	------	-------------------	----	----	------

From	PS&T Training Development
-------------	---------------------------

Subject	V-SMART Update for NADI Driver Inflator Replacement
----------------	---

Service Management,

Beginning Thursday, October 1st, applicable NADI driver side airbag inflator repairs require the use of V-SMART for warranty claim submission. Your dealer's V-SMART device will receive a software update on Tuesday, September 29th. **For the update to be successful, the V-SMART devices must be charging Monday evening, connected to Wi-Fi, and left ON overnight.** If this is not done, the device will update the next time it is turned on and connected to Wi-Fi, but it will be unusable during the update process.

For additional information specific to the new V-SMART inspection and repair procedure, reference the Job Aid titled 'Using V-SMART for NADI Recalls', which will be available Thursday, October 1st on the Service Information System.

Please call the following support lines for questions.

- Warranty Dealer Support for Warranty Claims: (310) 783-3240
- iN Support for V-SMART Device: (800) 245-4343

Thank you for your support,

Stephenie Chung, Manager
PS&T Training Development
Parts, Service & Technical Operations
American Honda Motor Co., Inc.