

[Next Unread Message](#)[View Message](#)

Sent on	01	18	2021	Expires on	02	01	2021
From	PS&T Training Development						
Subject	V-SMART Update for NADI Driver Inflator Replacement						

Service Management,

On Wednesday, January 20th, your dealer's V-SMART device will receive a software update. **For the update to be successful, the V-SMART devices must be charging Tuesday evening, connected to Wi-Fi, and left ON overnight.** If this is not done, the device will update the next time it is turned on and connected to Wi-Fi, but it will be unusable during the update process.

To coincide with the update, training module MMD09 will be available Tuesday, January 19th. This module will cover how the update will affect the inflator inspection process and how the Supervisor Inspection will differ for inflators not requiring replacement.

For additional information specific to the V-SMART inspection and repair procedure, reference the updated Job Aid titled "Using V-SMART for NADI Recalls," which will be available Wednesday, January 20th, on the Service Information System.

Please call the following support lines for questions:

- Warranty Dealer Support for Warranty Claims: (310) 783-3240
- iN Support for V-SMART Device: (800) 245-4343

Thank you for your support,

Stephenie Chung, Manager
PS&T Training Development
Parts, Service & Technical Operations
American Honda Motor Co., Inc.