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Sent on	04	26	2021	Expires on	05	03	2021
From	PS&T Training Development						
Subject	URGENT: New V-SMART Update for NADI Driver Inflator Replacement						

American Honda will release an updated version 1.1.24p on the morning of April 27, 2021. This critical update switches the V-SMART internet server.

For the update to be successful, the V-SMART devices must be charging Monday evening, connected to Wi-Fi, and left ON overnight. This update is required.

Also, make sure your IT department has hondaweb.com on the firewall allow-list and that hondaweb.com is not blocked.

Please follow the Service Bulletin and V-SMART on-screen instructions when completing repairs.

Please call the following support lines for questions.

- Warranty Dealer Support for Warranty Claims: (310) 783-3240
- iN Support for V-SMART Device: (800) 245-4343

Thank you for your immediate attention.

Stephenie Chung, Manager
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