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<b>Sent on</b>	01	22	2020	<b>Expires on</b>	02	22	2020
<b>From</b>	Parts Operations						
<b>Subject</b>	1996-2003 Multi-Model Driver's Airbag Modules -Urgent Stop Sale & Return Request						

In accordance with the recently announced safety recall "Driver's Frontal Airbag Inflator", bulletins A20-008 and B20-005, American Honda is requesting that all dealers immediately stop installing and return any of the following airbag modules to American Honda. We request you return these part numbers by February 3, 2020.

[click for attachment](#)

## Controlled Parts Return IN Procedure (if shipper date is within 28 day return timeline)

- Enter appropriate shipper number and contact information.
- Use reason code "J"
- Enter the appropriate item number.
- Enter the part number and quantity information.
- Enter VIN and serial number
- Enter "Airbag Module" in the remarks section.
- When approved an "Authorized Return Document "will be received please return as normal with Return Authorization attached.
- Return all affected part numbers on your DSO truck or normal method of return.

## Controlled Parts Return IN Procedure (if shipper date is over 28 day return timeline or Airbag is damaged or box is open/damaged)

[click for attachment](#)

Please complete attached form and email to: ahm\_inflator\_swap@ahm.honda.com. After Inflator team has reviewed the information you will be contacted with a disposition.

Thank you

American Honda Motor Company

Parts Operations