

Original Publication Date: March 9, 2020

To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

**SAFETY RECALL 20TA02 (Interim Notice 20TB02)**

**\*\*Rental Claim Filing for Removed-Vehicles\*\***

Rental claims for removed-vehicles will not be accepted after April 23, 2020.

As outlined in the Dealer Letter on TIS, after further investigation, Toyota’s current information indicates that approximately 74,600 vehicles, that were previously included when this Safety Recall was first announced on January 13, 2020, are not affected by this condition. These vehicles have been removed from the Safety Recall.

A limited number of these vehicle owners may have been provided a rental vehicle during the interim period between the original announcement of this recall on January 13<sup>th</sup>, 2020 and the amendment filed on March 4<sup>th</sup> in which their vehicle was removed from the recall.

For rentals that have been provided to owners of vehicles that have been removed from the Safety Recall, Toyota requests that the dealership work with the customer to have the loaner returned. Dealers will have until **April 23, 2020 to file rental claims for removed-vehicles.**

**TIS Service Lane VIN Check:**

Use TIS Service Lane to confirm if your dealership has provided a loaner to an owner of a removed vehicle. Removed VINs will appear “Not applicable for VIN” in TIS Service Lane search as shown below:

**Campaign Description:** Safety Recall 20TA02 (Interim Notice 20TB02), Multiple Model and Model Years, Vehicle May Stall During Driving at Higher Speed

**Campaign Status:** ~~Remedy Not Available~~

**Completion Status:** **Not applicable for VIN**

**Memo:** This vehicle is not involved in 20TA02 (Interim 20TB02). Do not perform the remedy on this vehicle. Refer to the Dealer Letter for additional information.

[\[Show Documents\]](#)

**Removed Vehicles Summary:**

Model / Years	Production Period	Approximate Total Vehicles Removed
2018 – 2019 4Runner	Early August 2018 – Late January 2019	72,700
2018 – 2019 Land Cruiser		1,900

**Refer to the Dealer Letter on TIS for additional information.**