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To: All Dealer Principals, General Managers, Service Managers, Parts Managers, and Warranty Administrators

SAFETY RECALL 20LA01 (Interim 20LB01)

****Rental Claim Filing for Removed-Vehicles****

Rental claims for removed-vehicles will not be accepted after April 23, 2020.

As outlined in the Dealer Letter on TIS, after further investigation, Lexus' current information indicates that approximately 42,900 vehicles, that were previously included when this Safety Recall was first announced on January 13, 2020, are not affected by this condition. These vehicles have been removed from the Safety Recall.

A limited number of these vehicle owners may have been provided a rental vehicle during the interim period between the original announcement of this recall on January 13th, 2020 and the amendment filed on March 4th in which their vehicle was removed from the recall.

For rentals that have been provided to owners of vehicles that have been removed from the Safety Recall, Lexus requests that the dealership work with the customer to have the loaner returned. Dealers will have until April 23, 2020 to file rental claims for removed-vehicles.

TIS Service Lane VIN Check:

Use TIS Service Lane to confirm if your dealership has provided a loaner to an owner of a removed vehicle. Removed VINs will appear "Not applicable for VIN" in TIS Service Lane search as shown below:

<p>Campaign Description: Safety Recall 20LA01 (Interim Notice 20LB01), Multiple Model and Model Years, Vehicle May Stall During Driving at Higher Speed</p> <p>Campaign Status: Remedy Not Available</p> <p>Completion Status: <u>Not applicable for VIN</u></p> <p>Memo: This vehicle is not involved in 20LA01 (Interim 20LB01). Do not perform the remedy on this vehicle. Refer to the Dealer Letter for additional information.</p> <p>[Show Documents]</p>

Removed Vehicles Summary:

Model / Years	Production Period	Approximate Total Vehicles Removed
2018 - 2019 GX 460	Early August 2018 - Late January 2019	15,500
2018 - 2019 LX 570		3,500
2019 NX 300		23,900

Refer to the Dealer Letter on TIS for additional information.

Thank you for your cooperation.

LEXUS, A DIVISION OF TOYOTA MOTOR SALES, U.S.A., INC.