

Reference Number: 202509040005

GENERAL MOTORS

DCS7311

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 4, 2025

Subject: New Technical Service Bulletin #25-NA-242 - Rebuilders Automotive Supply (RAS) Return Instructions with Packing Instructions

To: All General Motors Dealers

As previously communicated, the supplier to contact to schedule pickups for Takata airbag inflators and modules is now Rebuilders Automotive Supply (RAS).

Technical Service Bulletin #25-NA-242 has been created in Service Information as an easy reference guide for how to schedule returns and the proper way to package the materials for RAS. Also included in the document is a list of all of the applicable bulletins that require these special instructions to be followed.

DO NOT CONTACT RXO DIRECTLY FOR ANY PICKUPS

ALL PICKUPS MUST BE REQUESTED THROUGH RAS

If you need to schedule an airbag return, please reach out to the RAS Call Center via either method below. The best method to request a pickup is through email.

GMDealer@coresupply.com

1-888-399-1086

For non-Takata related airbags, the detailed instructions within the bulletin should be followed to determine what action should be taken on those specific airbags.

The Takata Safety Recall bulletins will be updated in Service Information in the near future to include the reference to TSB #25-NA-242.

Please communicate this important information to the appropriate departments within your dealership.

Please review TSB #25-NA-242 and save for future reference.

END OF MESSAGE

