



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Operations
Date: **July 10, 2025**
Re: **REMINDER: *Takata Recall Parts Return Process***

The Takata recall bulletins include specific instructions regarding the return of air bag inflators and modules replaced under the Takata recalls. These instructions can also be found on Subarunet in the Resources & Links areas of the Recalls & Campaigns menu option, or by clicking the following link [Resources & Links - Subarunet](#). The return process includes emailing RXO Logistics to arrange pick up of these items.

This parts return process should **only** be used for Takata recall airbag inflator and module returns.

It has come to SOA's attention that some Subaru retailers are using the Takata recall parts return process to return other non-Takata recall parts in error. As a result, Subaru has incurred unnecessary disposal fees for those parts. Effective immediately, if non-Takata recall parts are returned using the Takata recall parts return process, Subaru will charge retailers for the associated fees incurred.

Thank you for your attention to this matter.