

Reference Number: 202507290005

GENERAL MOTORS

DCS7281

URGENT - DISTRIBUTE IMMEDIATELY

Date: July 29, 2025

Subject: IMPORTANT REMINDER - Contact and Return Information for Takata Airbag Returns -
Rebuilders Automotive Supply (RAS)

To: All General Motors Dealers

As a reminder, effective June 1, 2025, the supplier to contact to schedule pickups for Takata airbag inflators and modules was transitioned to Rebuilders Automotive Supply (RAS).

Attached is a list of all Takata related bulletin numbers for your reference, where pickups must be done through RAS (not RXO).

DO NOT CONTACT RXO DIRECTLY FOR ANY PICKUPS

ALL PICKUPS MUST BE REQUESTED THROUGH RAS

If you need to schedule an airbag return, please reach out to the RAS Call Center via either method below. The best method to request a pickup is through email.

GMDealer@coresupply.com

1-888-399-1086

Also attached is a document which provides additional process details and information, such as hours of service, response time, information required to schedule a successful pickup, and guidelines for RAS.

For non-Takata related airbags, the specific instructions within the bulletin should be followed to determine what action should be taken on those specific airbags.

The Takata Safety Recall bulletins will be updated in Service Information in the near future.

Please communicate this important information to the appropriate departments within your dealership.

END OF MESSAGE