

IMPORTANT SAFETY RECALL



Shaanxi Yanchang Petroleum Group Rubber Co. Ltd.
c/o YC Rubber Co. (North America), LLC
177 E. Colorado Blvd.
Pasadena, CA 91101

November 23, 2020

Dear Dealer:

This notice is sent to you in accordance with the provisions of the National Traffic and Motor Vehicle Safety Act. Shaanxi Yanchang Petroleum Group Rubber Co. Ltd., the manufacturer of Duraturn brand tires, has determined that a defect which relates to motor vehicle safety exists in certain tires identified as follows:

Tire Brand: Duraturn

Tire Line: Travia A/T (the "Subject Tires")

Tire Sizes: LT225/75R16, LT235/75R15, LT235/80R17, LT235/85R16, LT245/75R16, LT245/75R17, LT265/70R17, LT265/75R16, LT285/70R17, LT285/75R16, LT31*10.50R15

Production Dates: Oct. 1, 2015–Jan. 14, 2018

TIN (Tire Identification Number) Ranges:

UFNNELC4015-UFNNELC0318	1UFNNELCP4015-1UFNNELCP0318
UFPNDLC4015-UFPNDLC0318	1UFPNDLCP4015-1UFPNDLCP0318
UFPPFLC4015-UFPPFLC0318	1UFPPFLCP4015-1UFPPFLCP0318
UFPRELC4015-UFPRELC0318	1UFPRELCP4015-1UFPRELCP0318
UFRNELC4015-UFRNELC0318	1UFRNELCP4015-1UFRNELCP0318
UFRNFLC4015-UFRNFLC0318	1UFRNFLCP4015-1UFRNFLCP0318
UFUMFLC4015-UFUMFLC0318	1UFUMFLCP4015-1UFUMFLCP0318
UFUNELC4015-UFUNELC0318	1UFUNELCP4015-1UFUNELCP0318
UFWMFLC4015-UFWMFLC0318	1UFWMFLCP4015-1UFWMFLCP0318
UFWNELC4015-UFWNELC0318	1UFWNELCP4015-1UFWNELCP0318
UFEVDLC4015-UFEVDLC0318	1UFEVDLCP4015-1UFEVDLCP0318

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above the Duraturn Travia A/T LT265/70R17. For example, on this tire, the DOT sequence begins with DOT 1UFUV FLCP ---- and ends with a four digit date code (2-digit week and 2-digit year), which would be 4015 through 0318, inclusive for the tires identified above. In the example below it is 2820.



Shaanxi Yanchang has determined the affected tires may develop a tread or innerliner separation that could pose a safety risk. Accordingly, Shaanxi Yanchang has initiated a recall of the above-described tires, Recall No. 20T016.

Shaanxi Yanchang is recalling the tires with the identification number(s) listed above. Check your inventory for these specific identification numbers. Effective immediately, you or your dealers must not sell any of the tires listed and described above.

“YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING OR LEASING NEW OR USED TIRES COVERED BY THIS NOTIFICATION.” 49 C.F.R. § 573.11 & 573.12

If a dealer knowingly sells or leases new or used recalled tires, that sale must be reported to the Associate Administrator for Enforcement, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, within five working days after a person to whom the sale or lease has been made has taken possession of that tire. The required contents for such report are provided in NHTSA’s regulation at 49 C.F.R. § 573.10.

You should also comply with the following instructions regarding the return of new and used recall tires at no charge in accordance with such provisions.

PROCEDURE FOR DISPOSITION AND CREDIT OF RECALLED TIRES

NEW TIRES: For all recalled new tires existing in your inventory, or in your sub-dealers' inventories, you must: (i) take photographs of each tire's DOT number and, if available, serial number; (ii) complete the enclosed claim form with your contact information and details regarding each tire; (iii) cut the bead and provide photographic proof of destruction; (v) submit the photographs of the original DOT number, serial number (if any), removed DOT number, and claim form to the Duraturn Consumer Relations Department at ykrubber6150@stericycle.com; and (vi) dispose of each tire in a legally acceptable manner. The reimbursement amount for unused, new tires will be the original purchase price or current average selling price if the original purchase price cannot be determined.

USED TIRES: Customers must present the tire to you or another current Duraturn Tire Dealer. (Please consult your telephone directory for locations or contact us). The Dealer will: (i) take possession of the tire; (ii) take photographs of the tire's DOT number and, if available, serial number; (iii) assist the consumer in filling out a claim form with the consumer's contact information and details from the tire; (iv) cut the bead and provide proof of destruction; (v) submit the photographs of the original DOT number, serial number (if any), removed DOT number, and claim form to our Duraturn Consumer Relations Department at ykrubber6150@stericycle.com; and (vi) dispose of the tire in a legally acceptable manner. The customer will be reimbursed the original purchase price or current average selling price if the original purchase price cannot be determined at the time of presentment.

NOTIFICATION OF CONSUMERS

We request your assistance with notifying consumers who previously purchased one of the identified tires and have not submitted registration forms to us. We ask that you please examine your records and provide us with the names and addresses of each consumer who purchased one of the tires identified above **within thirty (30) days** of your receipt of this letter. If you would like to be reimbursed for costs that you incurred to prepare this information, please submit an itemization and proof of said costs to ykrubber6150@stericycle.com.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact The Duraturn Consumer Relations Department at (1-866-660-8973) or ycrubber6150@stericycle.com.

Sincerely,

Shaanxi Yanchang Petroleum Group Rubber Co. Ltd.
c/o YC Rubber Co. (North America), LLC

George Yang, President, YC Rubber Co. (North
America) LLC

Attachments: The Consumer Letter, The Claim Form

IMPORTANT SAFETY RECALL



Shaanxi Yanchang Petroleum Group Rubber Co. Ltd.
c/o YC Rubber Co. (North America), LLC
177 E. Colorado Blvd.
Pasadena, CA 91101

November 23, 2020

Dear Duraturn Tire Customer:

This notice is sent to you in accordance with the provisions of the National Traffic and Motor Vehicle Safety Act. Shaanxi Yanchang Petroleum Group Rubber Co. Ltd., the manufacturer of Duraturn brand tires, has decided that a defect which relates to motor vehicle safety exists in the tires identified as follows:

Tire Brand: Duraturn

Tire Line: Travia A/T (the "Subject Tires")

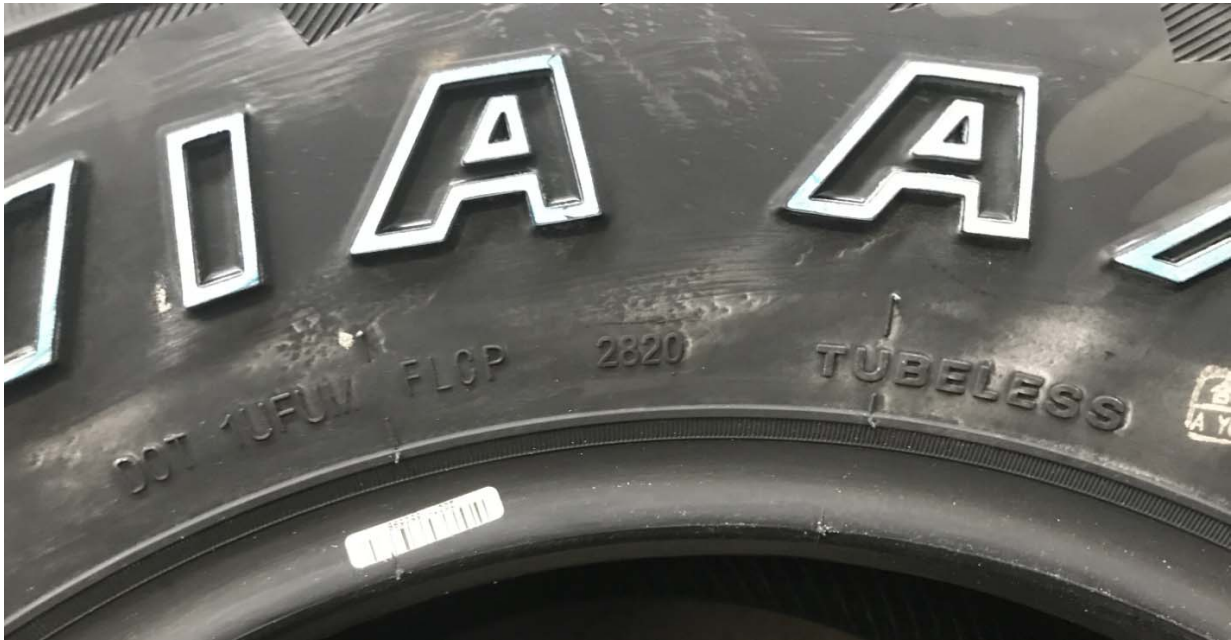
Tire Sizes: LT225/75R16, LT235/75R15, LT235/80R17, LT235/85R16, LT245/75R16, LT245/75R17, LT265/70R17, LT265/75R16, LT285/70R17, LT285/75R16, LT31*10.50R15

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UFRNFLC4015-UFRNFLC0318	1UFRNFLCP4015-1UFRNFLCP0318
UFUMFLC4015-UFUMFLC0318	1UFUMFLCP4015-1UFUMFLCP0318
UFUNELC4015-UFUNELC0318	1UFUNELCP4015-1UFUNELCP0318
UFWMFLC4015-UFWMFLC0318	1UFWMFLCP4015-1UFWMFLCP0318
UFWNELC4015-UFWNELC0318	1UFWNELCP4015-1UFWNELCP0318
UFEVDLC4015-UFEVDLC0318	1UFEVDLCP4015-1UFEVDLCP0318

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above the Duraturn Travia A/T LT265/70R17. For example, on this tire, the DOT sequence begins with DOT 1UFUV FLCP ---- and ends with a four digit date code (2-digit week and 2-digit year), which would be 4015 through 0318, inclusive for the tires at issue. In the example below it is 2820.



Shaanxi Yanchang has determined the affected tires may develop a tread or innerliner separation that could pose a safety risk. Accordingly, Shaanxi Yanchang has initiated a recall of the above-described tires, Recall No. 20T016. You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The affected tires may develop a ply cord distortion that under certain conditions could develop into a parting of the lower sidewall compounds extending to the cord material, which may ultimately result in an increased potential of tire failure leading to the loss of inflation pressure, vehicle control, and increased risk of a crash. Driving at high speeds may cause this condition to occur and should be avoided until the tires have been replaced, if they fall within the identification numbers shown above.

Shaanxi Yanchang is recalling the tires with the identification number(s) in the table above. To ensure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your nearest Duraturn Tire Dealer. (Please consult your telephone directory for locations or contact us). If the inspection verifies that you have a tire or tires within

the identification number range noted above, the Dealer will: (i) take possession of the tire; (ii) take photographs of the tire's DOT number and, if available, serial number; (iii) assist you in filling out a claim form with your contact information and details from the tire; (iv) cut the bead and provide proof of destruction; (v) submit the photographs of the original DOT number, serial number (if any), removed DOT number, and claim form to the Duraturn Consumer Relations Department at ykrubber6150@stericycle.com; and (vi) dispose of the tire in a legally acceptable manner.

If you previously found it necessary to replace a Subject Tire, the tread was not below 4/32" at the time of replacement, and you have not yet filed a warranty or replacement claim for that tire, please send an email to ykrubber6150@stericycle.com with (i) proof of purchase; (ii) proof of trade-in, disposal, photograph, or a repair/replacement order showing the replacement reason and/or tread depth at the time of disposal; (iii) a description of to whom and how the tire was disposed of; and (iv) your name, phone number, email address, and mailing address.

You will be reimbursed the original purchase price for the tire or the current average selling price at the time of presentment if the original purchase price cannot be determined.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact The Duraturn Consumer Relations Department at (1-866-660-8973) or ykrubber6150@stericycle.com.

Sincerely,

Shaanxi Yanchang Petroleum Group Rubber Co. Ltd.
c/o YC Rubber Co. (North America), LLC

George Yang, President, YC Rubber Co. (North America) LLC

Attachments: The Claim Form



Warranty Claim Application

CUSTOMER REF NO.	DEALER NO.	DATE	FOR OFFICE USE ONLY DURATURN CLAIM NO.
<input type="checkbox"/> MATERIAL/WORKMANSHIP <input type="checkbox"/> MILEAGE WARRANTY <input type="checkbox"/> 30 DAY GUARANTEE (DESCRIBE) <input type="checkbox"/> OTHER (DESCRIBE)		DESCRIPTION	

DURATURN DEALER NAME			PREPARED BY	ASSOCIATE DEALER NAME			PREPARED BY
ADDRESS			PHONE	ADDRESS			PHONE
CITY	STATE	ZIP	E-MAIL	CITY	STATE	ZIP	E-MAIL

CONSUMER NAME			PHONE	VIN NUMBER			
ADDRESS				YEAR	MAKE	MODEL	
CITY	STATE	ZIP		ODOMETER - REMOVAL	ODOMETER - INSTALLATION	MILES RECEIVED	
EMAIL				PURCHASE DATE	*MUST ATTACH ORIGINAL PURCHASE AND MILE/ROTATION RECORD		

I hereby certify that to the best of my knowledge, the foregoing statements are correct, that I am the original owner of the tire(s) presented for claim and that the products described were not involved in any accident, personal injury, consequential damage or other loss. I accept credit in lieu of further claim. I understand that the tire(s) listed on this claim become the property of YC Rubber Co. (North America), LLC.

CUSTOMER SIGNATURE _____ DATE _____

PRODUCT ID	SIZE	BRAND	MODEL	TIRE SERIAL # DOT SERIAL #	RTD 32NDS	ADJUSTABLE CONDITION
1						
2						
3						
4						
5						
6						

- PHOTOGRAPHY REQUIREMENTS**
- Take a picture of each tire in upright position
 - Write claim number and line item on the tire
 - Highlight sidewall markings with tire marker

- ADJUSTMENT REQUIREMENTS**
- Boldly circle defective area with tire marker
 - Take closeup shot of defect being claimed
 - Submit all pictures with claim form

Mail skived DOT's on DOT cutout sheet referencing claim numbers and line item from this claim form. Claim will not be processed until DOT's are received.

FOR OFFICE USE ONLY

OTD	APPROVE REJECT	CODE	REPL \$ OR CASING	% APPROVED	CREDIT AMOUNT
RECEIVED BY (signature)				DATE	TOTAL
INSPECTED BY (signature)				DATE	