



IMPORTANT SAFETY RECALL NOTICE

NHTSA RECALL NO: 20T011

Product Service Information Bulletin

To: Gladiator Tire Distributors and Dealers

Title: American Pacific Industries, Inc. (API) - Tire Safety Recall- Gladiator X-COMP A/T Tires – Size LT285/75R16

American Pacific Industries, Inc. (API) is conducting a voluntary safety recall program involving approximately 1226 light truck tires sold in the U.S. The tires may fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 139, New pneumatic radial tires for light vehicles. The tires may experience a sidewall separation, which could result in loss of vehicle control and lead to a crash without prior warning.

The tires involved in the recall are Gladiator X-COMP A/T Tires Size LT285/75R16 produced in February 2018 through January 2020.

Please read this notice carefully and follow the steps outlined in the instructions below. API requests your assistance in:

Identifying Tires and Customers

The affected tires were sold as replacement tires. The tires can be identified by the DOT serial number, also known as the Tire Identification Number, or TIN, found on the sidewall of each tire.

The Gladiator X-COMP A/T Tires Size LT285/75R16 tire is identified as follows:

Product Line: Gladiator X-COMP A/T Tires Size LT285/75R16

DOT TIN: 1YC UVXAT6 **0718** through 1YC UVXAT6 **0420**

No other tire sizes, production periods or product lines are affected.

We ask distributors to forward this information to all of their locations and to their dealers.



Distributor and Dealer Procedure

Please check your inventory for any unsold subject tires. Any such tires found in inventory must not be sold and are to be rendered unserviceable and disposed of as described in the Tire Disposal Plan provided below. ***It is a violation of federal law to sell a new or used tire covered by this recall.***

We ask that you contact any dealers who may have purchased one or more of these tires from you and ask for the tires to be returned for replacement in accordance with this letter.

End Consumers:

API will begin notifying end consumers that have been identified as having purchased affected tires. These end consumers will be directed to contact the dealer where they purchased their tire to schedule an appointment for having a replacement tire installed on their vehicle. In case you are contacted, we request your assistance in verifying that the tire is included in this program and removing, replacing and disposing of the tires, and returning all DOT cutouts and photos as in the normal API adjustment procedure discussed below.

We request that distributors research their sales records for dealers who have purchased affected tires, and that dealers research their sales records for end consumers who have purchased affected tires. If end consumers are identified, call API Customer Service toll-free at 1-800-944-8414 with the following consumer information:

- End consumer name, address and phone number
- Quantity of affected tires sold to that end consumer
- Tire name, size and DOT serial number
- Date of tire sale

API will then notify these end consumers with the program information.

Replacing Recalled Tires

You are requested to replace all affected tires with replacement API tires of the same size and service description as those originally fitted or with a comparable model tire of the same size and service rating (Total value not to exceed \$225.00 per tire including mounting and balancing). See, "Tire Replacement" below.

Recalled tires are to be replaced at no cost to the customer if they are presented through January 20, 2021. After that date, API's Standard Limited Warranty coverage and policy will apply.



Previously Replaced Tires

If the consumer has already replaced a tire that is included in this program and is seeking reimbursement, please refer them to API customer service at 1-800-941-8414 for assistance.

Removing Recalled Tires

You are requested to remove from use all recalled tires which you identify as included in this recall program and follow the Tire Disposal Plan provided below to render the tires unserviceable.

Tire Disposal Plan

Immediately render any new or used tires subject to this recall program unserviceable by cutting one sidewall circumferentially at a minimum of 3 inches in length or by drilling several holes at least ½ inch in diameter into the sidewall of the tire. Next, follow the normal API adjustment procedures (DOT removal, photos and portal input, or completion and submission of adjustment forms). Dispose of tires as you normally do in compliance with state and local laws and regulations and in such a way that limits disposal of recalled tires in landfills and, instead, channels them into a category of positive reuse.

Tire Replacement

Distributors or dealers should file warranty credit claims via the API Portal by selecting “Return Tire”, then selecting “Recall” as the reason. They can then choose “Replacement Tire” or “Comparable Tire”. API customer service can guide you in the reimbursement process.

Credit will only be issued once adjustment materials for the recalled tires have been received, inspected and verified.

We greatly appreciate your assistance in this matter and API would like to thank you.

Sincerely,

A handwritten signature in black ink that reads "John Shields". The signature is fluid and cursive, with the first name "John" and last name "Shields" clearly distinguishable.

John Shields
Vice President Sales & Operations
American Pacific Industries, Inc.