บริษัท วีไทร์ แอนด์ รับเบอร์ จำกัด

VEE TYRE AND RUBBER CO., LTD.

924 ถ. พระรามที่ 9 แขวงบางกะปี เขตห้วยขวาง กรุงเทพฯ 10310 โทร. 02-719-6644-55 แฟ็กซ์. 02-719-6660-2, 02-3198673

924 RAMA IX ROAD, BANGKAPI, HUAY KWANG, BANGKOK 10310, THAILAND. PHONE. (622) 7196644-55

FAX. (662) 7196660-2, 3198673-4

IMPORTANT SAFETY RECALL

NHTSA Recall No.: 20T-009

Vee Tyre and Rubber Co., Ltd., Campaign: 6MSLD8 2117 and 2217

July 27, 2020

Dear Customer/Distributor/Owner:

This Notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Vee Tyre and Rubber Co., Ltd., has decided that certain model Taiga A/T tires size LT285/75R16 pneumatic tires manufactured in Thailand during the 21st and 22nd weeks of 2017, failed to conform to Federal Motor Vehicle Safety Standard (FMVSS) 49 CFR 571.139. Vee Tyre and Rubber Co., Ltd. Is recalling 522 of these tires in the United States.

The tires can be identified by the DOT numbers molded into the sidewall of the tires. The DOT numbers will range from 6MSL D8 2117 to 6MSL D8 2217.

WHAT PROBLEMS MAY ARISE FROM THE TIRE?

Sidewall separation may result, leading to tire failure, increasing the risk of a motor vehicle crash.

WHAT WILL VEE TYRE AND RUBBER CO., LTD. DO?

Vee Tyre and Rubber Co., Ltd. will replace the recalled tires at NO CHARGE and waive the service fee or reimburse the customer for the cost of the tires. Vee Tyre and Rubber Co., Ltd will review receipts, repairs and other documentation submitted by affected owners or users; contact one of 3 U.S. dealers of the affected tires if necessary; arrange for refund or reimbursement and/or replacement of the affected tire(s) as may be appropriate.

WHAT SHOULD YOU DO?

Contact Vee Tyre and Rubber Co., Ltd. For your free repair as soon as possible. Collect and/or save receipts and/or auto repair bills for reimbursement consideration.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS?:

If you have questions or concerns about this recall, please contact:

Vee Tyre and Rubber Co., Ltd., U.S. Sales Representative:

Mr. Doc Pilotte

Telephone: 1-504-247-4367

Email: Doc.pilotte@veerubber.co.th.

If your dealer or representative is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153) or go to http://www.safecar.gov

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?:

You may be eligible to receive a reimbursement for the cost of repairs or replacement made prior to receiving this notice. You may submit your receipts along a request for reimbursement by contacting Vee Tyre and Rubber Co., Ltd. U.S. Sales Representative via email Doc.pilotte@veerubber.co.th or call 1-504-247-4367

WHAT IF YOU NO LONGER OWN THIS TIRE?:

Please inform representative listed above of the dates of ownership of the tire and current location of tire, if known.

We are sorry for any inconvenience and thank you for your attention in this safety matter.

Sincerely,
Pongpong Sukanjanapong
Assistant Plant Director