# **IMPORTANT SAFETY RECALL NOTICE**

# This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### All questions regarding this recall should be directed to Yokohama Tire Corporation toll free at <u>1-800-722-9888 or recall@yokohamatire.com</u>.

To: All Yokohama Dealers

Yokohama Tire Corporation has determined that a safety defect exists in certain **Yokohama Commercial** tires. These tires were manufactured at Yokohama Tire Manufacturing Mississippi between January 12, 2020 and February 15, 2020

The recall is because of a manufacturing anomaly. There is a possible risk of tire damage due to material detachment inside the tire. This could lead to a tire disablement and an increased risk of loss of vehicle control.

Registered tire owners will be notified by mail about the recall and will be instructed to contact their local dealer for return and replacement. There is no cost to owners for the recall.

Tire Model	Tire Size	Load Range	Yokohama Part Number	DOT TIN ("Serial") Begins With	DOT TIN ("Serial") Ends With
RY023	255/70R22.5	Н	1201 02387	FAAB JAE	0320, 0520, 0620
RY023	295/75R22.5	Н	1201 02391	FABT JAE	0320, 0420, 0520
RY023	285/75R24.5	G	1201 02390	FABP JAD	0320, 0520
RY617	11R24.5	Н	1201 61724	FA4F JAB	0220, 0520, 0620
TY517 MC <sup>2</sup>	295/75R22.5	G	1201 51725	FABT JAF	0220, 0320, 0420, 0520, 0620
TY517 MC <sup>2</sup>	285/75R24.5	G	1201 51727	FABP JAF	0420, 0520, 0620
709ZL	285/75R24.5	G	1201 70903	FABP JAM	0420
709ZL	11R24.5	G	1201 70904	FA4F JAM	0220
LY053	11R24.5	Н	1201 05306	FA4F JAJ	0320, 0420, 0520, 0620
TY527	11R24.5	Н	1201 52724	FA4F JAV	0520
109L	295/75R22.5	G	1201 10901	FABT JAW	0420
109L	11R22.5	G	1201 10902	FA3T JAW	0220, 0420, 0520, 0620
109L	285/75R24.5	G	1201 10903	FABP JAW	0420, 0620
108R	11R24.5	Н	1201 10834	FA4F JA9	0320, 0620
715R	295/75R22.5	Н	1201 71501	FABT JBJ	0420
TY517 MC <sup>2</sup>	11R22.5	Н	1201 51732	FA3T JAH	0320, 0420, 0520, 0620
712L	295/75R22.5	Н	1201 71221	FABT JAY	0420, 0520, 0620
712L	11R22.5	Н	1201 71222	FA3T JAY	0320, 0420, 0620

# **IDENTIFYING THE TIRES**

The subject tires are:

# WHAT YOU CAN DO

Dealers are asked to identify and return to Yokohama Tire Corporation any tires subject to this recall that they may have in stock. Please be reminded that it is a violation of Federal law for you to sell or lease the above **Commercial** tires covered by this notification. Substantial civil penalties apply to violations of this law.

Dealers are also asked to assist end-users in identifying if they have tires subject to this recall on their vehicles. If tires subject to this recall are found on the end-user's vehicle, dealers are asked to remove these tires and replace them with Yokohama or other brand tires of comparable value.

Below are the suggested replacement scenarios for replacing the subject tires on a single vehicle:

- a) If a single tire needs to be replaced, Yokohama will allow both tires on a steer axle to be replaced with new Yokohama tires.
- b) In the case of a dual assembly, Yokohama will allow both tires in the dual assembly to be replaced with new Yokohama tires.

# WHAT WE WILL DO

Yokohama will compensate dealers for the inspection and replacement of all tires subject to this recall, as well as for any tires not subject to this recall but require replacement according to the scenarios described above.

If eligible tire(s) are confirmed by Yokohama, free replacement credit will be granted for identical or available functionally similar Yokohama tires (at Yokohama's discretion). Tread depth proration credit will be granted if non-Yokohama brand tires are installed. In addition to the regular warranty claim handling allowances defined in the Yokohama warranty claims procedure manual, a \$30 per tire mounting allowance will also be credited.

# RETURNING TIRES TO YOKOHAMA

Dealers are asked to fill out claim forms as they would with all other warranty returns with the words "Casing Compound Recall" on the Standard Warranty Claim Form as the reason for removal. Refer to the "Yokohama Casing Compound Recall" Technical Services Bulletin for further shipping instructions (https://www.yokohamatruck.com/commercial/tires-101/tech-service-bulletins).

Owners of eligible tires will receive a dated letter with instructions for the service campaign. Owners have 60 days from the date of the letter to take advantage of the free replacement policy. After the 60-day period, the Yokohama Standard Limited Warranty coverage and policy will apply.

### CONTACTING YOKOHAMA

Yokohama Tire Corporation encourages all dealers, owners and purchasers of Yokohama products who have questions or safety concerns relating to this recall to contact Yokohama toll free at <u>1-800-722-9888 or recall@yokohamatire.com</u>.