



Date:

NHTSA Recall No.: 20T-003

**IMPORTANT SAFETY RECALL**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Compañía Hulera Tornel, S.A. de C.V., ("Tornel") has decided that a defect which relates to motor vehicle safety exists in certain light truck radial tires. Tornel has initiated a voluntary recall of these tires. These tires were sold in the replacement market beginning in May 2019. You are receiving this letter because Tornel records indicate that you have purchased tires that may be the subject of this safety recall. Further, Tornel is required to advise you of certain tire dealer obligations, which are described later in this letter.

**REASON FOR THE RECALL**

The subject tires may not comply with the endurance test requirements as prescribed under Federal Motor Vehicle Safety Standards. In affected tires, there may be foreign material between the outer protective rubber layer (sidewall) and carcass, which may develop a separation of lower sidewall under certain extreme operating conditions. If this warning is not heeded, a vehicle crash can occur

**AFFECTED RECALL POPULATION**

Brand: Tornel  
Tire Line: A/T-09  
Tire Size: LT265/75R16 Load Range "C"

<u>Plant ID</u>	<u>Size code</u>	<u>Optional Code</u>	<u>Begin Date Code</u>	<u>End Date Code</u>
4F	W8	T6J	2119	2619



## **TIRE REPLACEMENT PROGRAM**

Owners of any affected tires that match the exact description of the tire line, size and Department of Transportation ("DOT") Tire Identification Number and date code range listed above are to contact an authorized dealer to arrange verification and replacement at no charge through August 31, 2020.

Any tire that is the subject of this recall will be replaced with a comparable Tornel brand tire. Replacement tires are available as of March 2020. If a Tornel brand tire is not currently available, a suitable competitive product may be used as a replacement tire.

## **ACTIONS REQUIRED BY DEALERS**

As a result of this safety recall and federal law, you are required to take the following actions:

### **Returning Inventory (New/Never Mounted) Recalled Tires**

Examine your tire inventory. Any tires that meet the above description and match the DOT Tire Identification Number listed above are subject to this recall and cannot be sold.

If you have tires that meet the above description, immediately halt the sale. Immediately count your inventory of affected tires and record specific DOT identification numbers. Provide this information to Tornel at 1-281-919-1944 for a Return Goods Authorization and to schedule the return. Promptly return all recalled tires from your inventory to one of the following addresses:

ALPHA TIRE LLC.  
2929 MCKINNEY ST.  
HOUSTON, TX. 77003

LUCYS TIRE INCORPORATED  
NW SOUTH RIVER DRIVE 12950  
MEDLEY, FL. 33178

You will be compensated for all recalled (new) tires that you return from inventory. Do NOT alter the DOT Tire Identification Number. Tornel will verify the DOT identification number to validate that the returned tire meets the recall criteria.



## **Provide Tornel the List of Owners of Recalled Tires**

Please check your sales records to determine if you have sold any of the safety recall tires listed above. If you determine that you have sold these tires, please send the following information for each customer to Tornel so that the customer can be contacted:

Customer Name, Street Address, City, State, Zip Code  
Date of Sale/Mounting, Quantity Sold/Mounted

Please send the customer information by Email (EXCEL File preferred) to:

[stornel@tornel.com.mx](mailto:stornel@tornel.com.mx) and [Humberto.Huerta@tornel.com.mx](mailto:Humberto.Huerta@tornel.com.mx)

Subject Line should read: Recall 20T003

## **Replacement of Mounted Recalled Tires**

Customers who visit an authorized dealer in connection with this recall must have all tires inspected in order to determine whether the DOT serial numbers are an exact match as indicated above. Please make sure to check each tire closely. If the DOT serial numbers do not exactly match the description above, the tire is not part of the recall.

Any tire with DOT serial numbers exactly matching the DOT code range described above is part of this recall and must be replaced immediately without charge (including mounting and balancing) to the customer. Follow Tornel tire warranty adjustment procedures to replace tires under this voluntary safety recall. The tires will be processed as a no charge tire adjustment.

Retailers who provide services to remove and replace the voluntary safety recall tires will be reimbursed at published Standard Service and Labor rates in effect at the time of replacement. Please do NOT alter the DOT identification number. Tornel will verify the DOT Tire Identification Number to validate that the returned tire meets the recall criteria.

Dealers must secure the recalled tires and notify Tornel for instructions. All tires removed from service under this recall must be presented to Tornel intact to allow Tornel to complete the recall process in accordance with the tire warranty adjustment procedure and Tornel to permanently disable the tires. If you have any questions, please contact Tornel at 1-281-919-1944



## **Disposition of Safety Recall Tires**

Tornel is required to advise you of the following information: **IT IS A VIOLATION OF FEDERAL LAW FOR A DEALER TO SELL, LEASE, REUSE, OR RESELL A RECALLED TIRE.** If a dealer knowingly sells or leases new or used recalled tires; the sale must be reported to the Associate Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E. Washington, DC 20590 or call the tollfree Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov) within five working days of such a release to report the following information:

1. A statement that a report is being submitted pursuant to 49 CFR 573.10(a)
2. The name, address, and phone number of the person who purchased or leased the tire;
3. The name of the manufacturer of the tire
4. The tire's brand name, model name, and size
5. The tire DOT Tire Identification Number
6. The date of the sale or lease
7. The name, address, and telephone number of the seller or lessor. These notifications and instructions must be communicated to all employees of this dealership who are involved in the inspection and removal of recalled tires.

Thank you for your cooperation,

Compañía Hulera Tornel, S.A. de C.V., ("Tornel")