



IMPORTANT SAFETY RECALL

RECALL NO. 20E064

October 2020

Dear Valued Beck/Arnley Customer:

We are writing to inform you that Beck Arnley Holdings LLC (Beck/Arnley) is conducting a voluntary safety recall of certain brake master cylinders, Part No. 072-9831, intended for aftermarket installation on VW Jetta 2004-2018 and VW Beetle 2012-2019 vehicles. Our records indicate that some of the recalled products were shipped to you.

What Products are Involved?

This recall involves Beck/Arnley Master Cylinder Part No. 072-9831 marked with the following production date codes: 21A, 26A, 37A, and 40A. The date code is etched on the product as shown in the photo to the right. These products were shipped to distributors after August 1, 2019. Only products with these production date codes are covered by this recall.

Laser etched
production
date code

What is the Problem?

Our supplier has advised us that, some master cylinders within this production range may have an insufficient fluid seal crimp, which may allow brake fluid to leak from the master cylinder or, in extreme cases, cause the cylinder to come apart. A failure could result in reduced braking capacity or, in extreme cases, a complete loss of braking function, increasing the risk of a vehicle crash. The vehicle operator may experience some loss of braking power and a red brake light will illuminate to indicate loss of brake fluid.



What should you do?

- (a) **Product Remaining in Your Inventory:** If any of the subject parts remain in your inventory, you should return them to Beck/Arnley per the attached “Directed Stock Return” instructions. A redesigned master cylinder, PN 072-9990, is currently available. **Note: It is a violation of federal law to sell the recalled products.**
- (b) **Products You Sold to Other Resellers:** If you sold the recalled master cylinders to reselling customers, you must forward a copy of this letter and enclosed “owner letter” to them within five (5) business days of receipt. The recalled product should be returned to you, the original point of purchase, for a refund or to receive a replacement master cylinder.
- (c) **Products You Installed or Sold to Consumers:** You must immediately check your sale records to identify any consumers to whom you sold the recalled product and send the consumer a copy of the enclosed NHTSA-approved letter, which instructs the consumer to contact his/her installer to receive a replacement master cylinder. When contacted by the consumer, please do the following: (1) Inspect the customer’s master cylinder to determine whether it is marked with one of the suspect production date codes (see above). (2) If the product is covered, arrange to have the master cylinder replaced with a new, redesigned master cylinder,



Beck/Arnley Part No. Part No. 072-9990, at no cost to the customer; (3) Submit a claim under the Beck/Arnley warranty claims process.

If you have any questions, please contact Ricky Torain of Beck/Arnley at (540) 432-3516 or RTorain@driv.com. We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products.

Sincerely,

Beck/Arnley

Enclosures (Owner Letter; Direct Stock Return Instructions)