



IMPORTANT SAFETY RECALL

RECALL NO. 20E042 – JUNE 2020

To: NAPA Headquarters

Re: Recall of Certain NAPA New Master Cylinders (Part # M4840)

Dear Valued Customer:

We are writing to inform you that Brake Parts Inc LLC (BPI) is conducting a voluntary safety recall of certain New Master Cylinders, Part No. M4840, intended for aftermarket installation on the passenger vehicles listed below. Our records indicate that products covered by this recall may have been shipped to you.

What products Are Involved?

This recall involves the following products:

BRAND	PART NUMBER	VEHICLE APPLICATIONS
NAPA BRAKES	M4840	Volkswagen models: Beetle MY 2012-2017; Jetta MY 2005-2018; Jetta GLI MY 2007-2010; and Clasico MY 2011-2015

What is the Problem?

BPI has discovered that the master cylinder’s aluminum housing may be insufficiently crimped, which, in extreme cases, may allow the master cylinder piston to pop out of the cylinder housing early in its service life. If the piston pops out of the housing, a complete loss of braking or unintended brake application can occur. Prior to total failure, the operator may experience some loss of braking power due to brake fluid leaking past the primary piston and damaging the vacuum booster.

How Can the Recalled Part be Identified?

You can identify the recalled product by the part number and date code. The part number can be found on the box and the date code is stamped on the part, as shown in the photograph below. Only Part No. M4840 with a date code containing the letter J, K, L, A or B (covering 2016 through 2020) are included in this recall.



What You Should Do?

1. **Product Remaining in Your Inventory:** Please **IMMEDIATELY** return all Part No. M4840 with date codes that contain the letter J, K, L, A or B that remain in your inventory. To ensure proper tracking, please call 1-800-272-5372 or email bpi.claims@brakepartsinc.com to obtain an RMA number. BPI will provide full merchandise credit for returned products, including freight charges. All returned product must be clearly marked with the RMA # on the package. File your claim with servicing DC by providing the Part Number, quantity, and assigned RMA #.

IMPORTANT NOTE: Federal law prohibits the sale of the recalled products.

Product should be returned to: Brake Parts Inc LLC
MC Return
1380 Corporate Drive
McHenry, IL 60050
(Please mark package with assigned RMA #)

BPI will communicate when a replacement part is available.

2. **Product Sold to Other Resellers:** If you sold the recalled products to reselling customers (such as installers or retailers), you **must:** (1) forward a copy of this letter to them within five (5) business days of receipt, **and** (2) provide your BPI representative with the contact information for the reselling customers to enable BPI to provide direct notification to those customers and track recall progress. BPI will credit the customers on the same basis as above. Reselling customers should provide contact information to BPI at 1-800-272-5372.
3. **Products You Installed or Sold to Consumers:**

If you sold the recalled products to consumers, you must immediately provide the contact information for these consumers to BPI. BPI will notify them of this recall using a NHTSA-approved letter.

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If you have any questions, please call BPI customer service at 1-800-272-5372. We appreciate your cooperation and apologize for any inconvenience.

Sincerely,



H.T. Chang
VP Engineering, Quality and Product Development
Brake Parts Inc LLC



Paul Ferrandino
Chief Commercial Officer
Brake Parts Inc LLC