

IMPORTANT SAFETY RECALL

RECALL NO. 20E033 June 2020

Dear Tekonsha Dealer or Distributor:

We are writing to inform you that Horizon Global is conducting a voluntary safety recall of the Prodigy® RF with Bluetooth Electronic Brake Control Kit, Part No. 902501, intended for aftermarket installation on a wide range of trailers / tow vehicles, along with replacement Prodigy Hand Held units sold separately as Part No. 90253. This recall involves only Part No. 902501 (kit) and Part No. 90253 (Hand Held) on any trailer / vehicle application.

What is the Problem?

Horizon Global has identified a risk in lack of driver awareness that trailer brake function via foot pedal is unavailable when used in conjunction with certain 7-Way Trailer Connectors, when the tow vehicle's 4-Way Hazard Warning Signals are in use. The manual hand-held "override" trailer braking will function as intended. If a driver is not aware that trailer braking via foot pedal is unavailable while the 4-Way Hazard Warning Signals are in use, a delay in applying the manual hand-held brake may reduce the driver's ability to safely operate and maintain control of the tow vehicle, increasing the risk of a vehicle crash.

What should you do?

- (a) <u>Product Remaining in Your Inventory</u>: If any Prodigy® RF with Bluetooth Electronic Brake Control kits, Part No. 902501, or separately sold Hand Held, Part No. 90253, remain in your inventory, you should return them to Horizon Global per the Horizon return/refund policy. The return to sale of this product is estimated to start the week of July 6, 2020 after a permanent correction to software providing an in-cabin warning, as validated through updated testing requirements. The new kit will be assigned Part No. 902502; the new Hand Held will be assigned Part No. 90255.
- (b) <u>Products You Sold to Other Resellers</u>: If you sold the recalled products to reselling customers (such as installers and retailers), you must forward a copy of this letter and the attached NHTSA-approved consumer letter to them within five (5) business days of receipt. They should (i) contact Horizon at 1-877-973-7871 or <u>customerserviceleadership@horizonglobal.com</u> to arrange for the return of any remaining inventory and (ii) send a copy of the enclosed consumer letter to any consumer purchasers.
- (c) <u>Products You Installed or Sold to Consumers</u>: You must immediately check your sale records to identify any consumer purchasers of the recalled product and send those purchasers a copy of the enclosed NHTSA-approved owner letter. The letter advises consumers of the issue and provides return/replacement instructions.

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Please contact Horizon Global Customer Service at 1-877-973-7871 or customerserviceleadership@horizonglobal.com if you have any questions about this recall. We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We appreciate your cooperation and prompt attention to this important matter.

Sincerely,

Campaign Administrator Horizon Global Americas, Inc.

Enclosure (Consumer Letter)