



**LiquidSpring® LLC**

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May 13, 2020

Manufacturer/Dealer Address

Subject: RAM Rear Brake Caliper Flexible Line Modification Safety Recall Notice

Dear Manufacturer/Dealer:

Attached please find a Safety Recall Notice #20X-XXX in which LiquidSpring needs to your assistance. While we have records of Manufacturer/Dealer Purchase Orders for installers and suspension serial numbers, we do not have records of dealers/end users of vehicles equipped with suspension systems affected by the Safety Recall Notice.

We have separately attached a list of your Purchase Orders and corresponding suspension kit serial numbers of affected suspension systems and we need you to provide us the dealer and/or end user contact information of the vehicles equipped with the affected suspension systems. If you purchased conversion kit, P/N 11685, to convert a 2018 MY suspension kit to 2019+ MY suspension kit, we have included a listing of 2018 MY suspension kits (DS135RS2A & DS135RS2AF) such that you can provide us the 2018 MY suspension kit serial number in which the conversion kit was applied along with the corresponding dealer and/or end user contact information of the vehicles equipped with the affected suspension systems.

LiquidSpring will contact the dealer to obtain end user contact information if this is not initially provided. We will mail the Safety Recall Notice to all affected dealers or end users depending on the possession of the vehicle.

Once the dealer or end user contacts us and verifies their vehicle is in the affected group, we will make arrangements with them to locate a local service center and cover labor and material costs to have the rear brake caliper flexible line inspection and modification performed. Please see the separately attached RAM 4500/5500 Brake Line Modification Instructions, D11848, for the remedy.

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincere apology for any inconveniences that may result from modifying the rear brake caliper flexible lines.

Sincerely,

Dean F. Bartolone – President/CEO