

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5506
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 17, 2020

Subject: N192285070 01 - Safety Recall
Tonneau Cover Retention
Revised Warranty Information and Service Procedure

Models: Hard tri-fold tonneau covers (Part Numbers 84060327, 84060328 and current part numbers 84679033, 84679034) sold as accessories for:
2019 Chevrolet Silverado 1500 Series LD (New Model)
2020 Chevrolet Silverado 1500 Series LD
2019 GMC Sierra 1500 Series LD (New Model)
2020 GMC Sierra 1500 Series LD

To: All General Motors Dealers

This bulletin has been revised to update the Warranty Information and Preliminary Inspection sections to provide dealers with an inspection labor code option to use in combination with the Dealer Disclosure Form. Please discard all previous copies of N192285070.

General Motors added labor operation 9105295 – “Inspection - Including Requested No Hard Tri-fold Tonneau Cover/No Cover Package Installed” to safety recall N192285070 – Tonneau Cover Retention. This code should only be used if you have confirmation through dealer records or from the customer that the customer did not receive a tonneau cover subject to this safety recall at vehicle delivery or that the customer has permanently disposed of (scrapped, thrown away, etc) the tonneau cover subject to this safety recall. The Dealer Disclosure Form attached to this message **must** be completed and retained with your repair order / job card when using this labor code.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE
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