



IMPORTANT SAFETY MESSAGE



April X, 2020

IMMEDIATE ACTION REQUIRED: Vector 8611MT Multi-Temperature Trailer Refrigeration Unit

Dear Dealer:

This is a safety recall notice under the National Traffic and Motor Vehicle Safety Act. Failure to perform the inspection and installation work described in this letter could result in property damage or personal injury.

Carrier Transicold has determined that a defect that relates to motor vehicle safety exists in all Vector 8611MT multi-temperature trailer refrigeration units manufactured before February 12, 2020 (together, the “affected TRUs”). According to Carrier Transicold’s records, affected TRUs were sold through your dealership. A list of the affected TRUs, by serial number, that Carrier Transicold has on record as being sold through your dealership is attached to assist you in locating those affected TRUs.

The affected TRU’s generator harness is routed in a manner that it may come into contact with and chafe against a chassis bolt and/or the affected TRU’s generator. This chafing can, under certain conditions, damage the harness and lead to electrical arcing and possibly a fire.

Carrier Transicold is requesting that you inspect and reroute and secure affected TRUs’ generator harness. The enclosed service bulletin SER XX-XXX and Technical Instruction XX-XXXXX-XX contain the information and instructions you will need to complete the inspection and rework.

For affected TRUs currently in your inventory, the generator harness inspection and rework must be done on all new installations before you deliver any of these affected TRUs to the customer. Please note that it is a violation of federal law to deliver any new or used unit covered by this notification under sale or lease until the defect is remedied.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

Affected TRUs you have already delivered to customers must be inspected and have the generator harness rework completed as soon as possible. Carrier Transicold is also sending a notice of this required inspection and field action to customers in the attached form.

Should you have any questions regarding this notification, please do not hesitate to contact your regional sales or service contacts, or Carrier Transicold at 800-448-1661.

Regards,

Carrier Transicold Service Engineering

(2) attachments

List of Customers with Affected TRUs

Form of Customer Letter