OMB Control No.: 2127-0004

Not sequential

Part 573 Safety Recall Report

20V-811

Manufacturer Name: General Motors, LLC

Submission Date: DEC 23, 2020 NHTSA Recall No.: 20V-811 Manufacturer Recall No.: N202322230



Manufacturer Information:

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet Road

MAIL CODE 480-210-2V WARREN MI

48093

Company phone: 586-596-1733

Population:

Number of potentially involved: 470 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2021-2021 GMC Sierra 2500/3500

Vehicle Type: **Body Style:** Power Train: NR

Descriptive Information: Supplier shipping records, manufacturing records, and assembly torque data were

used to identify the affected vehicles and specific suspect attachment points.

There are 3 GMC Sierra 2500/3500 vehicles involved in this recall.

Production Dates: OCT 22, 2020 - OCT 28, 2020

VIN Range 1: Begin: NR End: NR

Vehicle 2: 2021-2021 GMC Yukon XL

Vehicle Type: **Body Style:** Power Train: NR

Descriptive Information: Supplier shipping records, manufacturing records, and assembly torque data were

used to identify the affected vehicles and specific suspect attachment points.

There are 3 GMC Yukon XL vehicles involved in this recall.

Production Dates: OCT 24, 2020 - OCT 31, 2020

VIN Range 1 : Begin : NR End: NR Not sequential

Vehicle 3:	2021-2021 Cad	lillac Escalade		
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :	Supplier shipping records, manufacturing records, and assembly torque data were used to identify the affected vehicles and specific suspect attachment points.			
	There is 1 Cadil	llac Escalade ve	hicle involved in this recall.	
Production Dates :	OCT 27, 2020 -	OCT 27, 2020		
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential
Vehicle 1:	2021-2021 Cad	lillac Fscalado F	SV	
Vehicle Type :		illiac Escalade E		
Body Style:				
Power Train :				
		na rocerda mor	out octuming records and assem	ably tongue data mone
Descriptive information .		•	nufacturing records, and assem hicles and specific suspect atta	
	There are 4 Cac	dillac Escalade v	ehicles involved in this recall.	
Production Dates :	OCT 28, 2020 -	OCT 31, 2020		
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential
Vehicle 5:	2021-2021 Che	evrolet Blazer		
Vehicle Type :				
Body Style :				
Power Train:	NR			
Descriptive Information :			nufacturing records, and assem hicles and specific suspect atta	
	There are 63 Cl	hevrolet Blazers	vehicles involved in this recal	1.
Production Dates :	OCT 13, 2020 -	OCT 30, 2020		
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential

	2020-2020 Che	vrolet Bolt EV		
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :	Supplier shipping records, manufacturing records, and assembly torque data were used to identify the affected vehicles and specific suspect attachment points.			
	There are 3 Chevrolet Bolt EV vehicles involved in this recall.			
Production Dates :	OCT 21, 2020 -	OCT 23, 2020		
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential
	2021-2021 Che	vrolet Camaro		
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :	Supplier shipping records, manufacturing records, and assembly torque data were used to identify the affected vehicles and specific suspect attachment points.			
	There are 63 Ch	nevrolet Camaro	vehicles involved in this recall.	
Production Dates :	OCT 21, 2020 -	NOV 02. 2020		
VIN Range 1:		NR	End: NR	$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
Vehicle 8:	2021-2021 Che	vrolet Colorado		
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :	Supplier shippi used to identify	ng records, man the affected vel	ufacturing records, and assembly nicles and specific suspect attachn	torque data were nent points.
	There are 11 Ch	nevrolet Colorad	o vehicles involved in this recall.	
Production Dates :	OCT 11, 2020 -	OCT 30, 2020		
VIN Range 1:		NR	End: NR	$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $

Vehicle 9:	2021-2021 Che	vrolet Equinox		
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :	Supplier shipping records, manufacturing records, and assembly torque data were used to identify the affected vehicles and specific suspect attachment points.			
	There are 57 Ch	ievrolet Equino	x vehicles involved in this rec	call.
Production Dates :	OCT 13, 2020 - 0	OCT 30, 2020		
VIN Range 1:	Begin:	NR	End: NR	■ Not sequential
Vehicle 10 : Vehicle Type : Body Style :		vrolet Silverado	1500	
Power Train:				
		na nocenda mon	ufacturing records and asses	mblertonario doto recono
Descriptive information.		0	ufacturing records, and assenticles and specific suspect att	5 1
	There are 161 C	Chevrolet Silver	ndo 1500 vehicles involved in	n this recall.
Production Dates :	OCT 12, 2020 - 0	OCT 31, 2020		
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential
Vehicle 11 : Vehicle Type : Body Style : Power Train :		vrolet Silverado	2500/3500	
Descriptive Information :			ufacturing records, and assenticles and specific suspect att	
	There are 11 Ch	evrolet Silverad	lo 2500/3500 vehicles involv	ved in this recall.
Production Dates :	OCT 21, 2020 - 0	OCT 30, 2020		
VIN Range 1:	Begin:	NR	End: NR	■ Not sequential

Vehicle 12:	2021-2021 Che	vrolet Suburbar	1	
Vehicle Type :				
Body Style :				
Power Train :				
Descriptive Information :	Supplier shipping records, manufacturing records, and assembly torque data were used to identify the affected vehicles and specific suspect attachment points.			
	There are 10 Ch	evrolet Suburb	an vehicles involved in this recall.	
Production Dates :	OCT 24, 2020 - 0	OCT 31, 2020		
VIN Range 1:	Begin:	NR	End: NR	■ Not sequential
Vehicle 13:	2021-2021 Che	vrolet Tahoe		
Vehicle Type :				
Body Style :				
Power Train :				
Descriptive Information :	Supplier shippii	ng records, man	ufacturing records, and assembly	torque data were
•			nicles and specific suspect attachn	
	There are 9 Che	vrolet Tahoe ve	chicles involved in this recall.	
Dua du etta u Data a	OCT 92 9090 (NCT 91 9090		
Production Dates :			E d. ND	□ Not so succeed al
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential
Vehicle 14:	2021-2021 GM(C Canyon		
Vehicle Type :		J		
Body Style :				
Power Train :				
Descriptive Information :			ufacturing records, and assembly	
	used to identify	the affected vel	nicles and specific suspect attachn	nent points.
	There are 6 GM	C Canyon vehicl	es involved in this recall.	
Production Dates :	OCT 16, 2020 - 0	OCT 30, 2020		
VIN Range 1:	Begin:	NR	End: NR	$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $

Vehicle 15:	2021-2021 GI	MC Sierra 15	00	
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :			, manufacturing records, a ed vehicles and specific su	and assembly torque data were spect attachment points.
	There are 59	GMC Sierra 1	500 vehicles involved in	this recall.
Production Dates:	OCT 12, 2020	-OCT 31, 20	20	
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential
Vehicle 16:	2021-2021 GI	MC Yukon		
Vehicle Type :				
Body Style :				
Power Train :	NR			
Descriptive Information :	Supplier shipping records, manufacturing records, and assembly torque data were used to identify the affected vehicles and specific suspect attachment points.			
	There are 6 G	MC Yukon ve	ehicles involved in this red	call.
Production Dates: OCT 22, 2020 - OCT 31, 2020				
VIN Range 1:	Begin:	NR	End: NR	☐ Not sequential

Description of Defect:

Description of the Defect: General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2020 model year Chevrolet Bolt EV vehicles; certain 2021 model year Cadillac Escalade and Escalade ESV vehicles; certain 2021 model year Chevrolet Blazer, Camaro, Colorado, Equinox, Silverado 1500, Silverado 2500/3500, Suburban, Tahoe vehicles; and certain 2021 model year GMC Canyon, Sierra 1500, Sierra 2500/3500, Yukon, and Yukon XL vehicles. In these vehicles, the wrong seat-belt bolt may have been used at one or more fastening locations to secure the seat belt to the vehicle. If an incorrect bolt was used, the seat belt may not be properly attached to the vehicle.

> FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If a seat belt assembly is not properly attached to the vehicle, the seat belt

may not properly restrain an occupant, increasing risk of occupant injury in a

crash.

Description of the Cause: Fintex, a company that applies a finish coating to the seat-belt bolts and returns

them to bolt supplier, Agrati Inc., inadvertently mixed visually-similar,

incorrect bolts with the correct bolts when returning the coated bolts to Agrati.

Agrati then included incorrect bolts in their shipment of bolts to GM.

Identification of Any Warning NR that can Occur:

Involved Components:

Component Name 1: BOLT – PAN HEAD

Component Description: 7/16-20 X 28.0 T50 Taptite 2000 Bolt

Component Part Number: 11611776

Supplier Identification:

Component Manufacturer

Name: Agrati, Inc.

Address: 24000 S. Western Ave.

Park Forest Illinois 60466

Country: United States

Chronology:

On October 22, 2020, the fastener supplier notified GM that it shipped incorrect seat-belt bolts between October 9 and October 15, 2020 for the subject vehicles. The supplier inadvertently mixed incorrect bolts with the correct bolts. Between October 22 and October 30, 2020, GM worked with the supplier to better understand the scope of the issue and whether any vehicles may have been built with the incorrect bolts. On October 30, 2020, GM's plant quality engineer reported this issue to GM's Speak Up for Safety Program. GM instituted an immediate plant hold on October 31, 2020 and opened a product investigation on November 6, 2020. In early November, GM inspected roughly 10,000 vehicles and identified 10 vehicles with incorrect bolts.

Between October 31 and mid-December, GM's fastener engineering team worked closely with the affected assembly plants to identify vehicles built with incorrect bolts by analyzing torque monitoring data for vehicles built within the suspect window – i.e., vehicles built in October. The torque monitoring data from the assembly plants was also used to identify which seat belt position may be affected.

On December 14, 2020, this case was reviewed by GM's Open Investigation Review Board, and on December 17, 2020, GM's Safety and Field Action Decision Authority decided to conduct a safety recall.

Description of Remedy:

Description of Remedy Program: Dealers will replace bolts at suspect seat-belt attachment locations.

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under

warranty, so reimbursement is not offered.

How Remedy Component Differs Replacement bolts are the correct fastener and are self-tapping. The

from Recalled Component: incorrect bolts are not self-tapping and have a matpoint.

Identify How/When Recall Condition Containment efforts were initiated at GM assembly plants on October 31,

was Corrected in Production: 2020. The seat-belt bolt supplier initiated containment efforts and

inspection of unshipped parts on October 27,2020. The bolt supplier also implemented an updated vision-based sorting system on October 28, 2020.

Recall Schedule:

Description of Recall Schedule: Dealers will be notified on December 23, 2020. Owner notification is

estimated to begin on February 5, 2021. This recall will be executed under multiple bulletin numbers based on vehicle model: N202322230,

N202322231, N202322232, N202322233, N202322234, and

N202322235.

Planned Dealer Notification Date : DEC 23, 2020 - DEC 23, 2020 Planned Owner Notification Date : FEB 06, 2021 - FEB 06, 2021

^{*} NR - Not Reported