

# Part 573 Safety Recall Report

## 20V-805

**Manufacturer Name :** SVI Trucks**Submission Date :** MAY 10, 2021**NHTSA Recall No. :** 20V-805**Manufacturer Recall No. :** 20E078**Manufacturer Information :**

Manufacturer Name : SVI Trucks

Address : 3842 Redman Drive  
Fort Collins CO 80524

Company phone : 2977032

**Population :**

Number of potentially involved : 8

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 SVI Trucks Fire Rescue Trucks

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Recall population determined by Weldon and our purchase order numbers issued for the V-Mux Vista IV interface units.

Total of 6 vehicles affected; 2 delivered;

1FD0X5HT4LEC32949

1FD0X5HT6LEC64740

4 still in production;

4S7CT2B9946C05486

1FVACYFE9MHMK3328

4S7CU2D92LC088752

3C7WRNFL6LG200575

Production Dates : MAY 20, 2020 - OCT 07, 2020

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : Power and ground are critical to proper operation of electronics including the Vista IV display. The Vista IV display has an operating voltage of 9-32 VDC. When the supply voltage at the display drops, even for a moment, such as when starting the engine, the V-MUXGD Vista IV Interface typically turns off and quickly and automatically restarts.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Units may not restart on their own if the voltage dips out of range (less than 9

Description of the Safety Risk : volts) which can increase the risk of injury. These units are different because a component part became obsolete. This may lead to a blank display and sometimes loss of button function when the LCD display or the CPU do not restart properly. The installer supplied wiring and loads engaged when starting the vehicle, may have an impact on whether the issue presents itself in any one vehicle installation.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : V-MUX Vista IV Interface

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : Weldon, a Division of Akron Brass

Address : NR

NR

Country : United States

## Chronology :

Weldon a division of Akron Brass has decided a safety related defect may exist with some Vista IV user interface panels. We were notified 12/21/20 of a recall from our supplier Weldon We sent notices to customers beginning 1/21/21 The components were removed from the vehicle and shipped to Weldon for repair, once repaired the component was installed in vehicles that were still at our mfg facility. Vehicles that were already delivered prior to the recall notice received replacement component Beginning in March 2021 Weldon had to repair the affected component and swap out with the bad component so the vehicles did not have to be taken out of service for extended periods of time. All of the affected units are Emergency Vehicles.

### Description of Remedy :

Description of Remedy Program : Weldon will be remediating affected units on this list free of charge, but in the meantime, cycling the power will reset the unit and allows normal operation. This can be accomplished with a power reset button, if so equipped, or by restarting the vehicle ta allow an existing display to operate.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

### Recall Schedule :

Description of Recall Schedule : 2 of the identified units are on delivered vehicles and will be contacted next week.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : DEC 21, 2020 - DEC 31, 2020

\* NR - Not Reported