

Part 573 Safety Recall Report

20V-801

Manufacturer Name : Keystone RV Company

Submission Date : DEC 18, 2020

NHTSA Recall No. : 20V-801

Manufacturer Recall No. : 21-392



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 347

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Keystone Cougar 22MLS, 22RBS, 25RDS, 26RBS, 26RKS, 27RES, 29BHS, 30RKD, 31MBS, 32RLI, 34TSB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cougar Travel Trailers with Solar Prep or "OTG" Solar Camping Package

Production Dates : OCT 14, 2020 - DEC 01, 2020

VIN Range 1 : Begin : 4YDT26R25MV505097 **End :** 4YDT32R23MV506397 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the Solar Prep wiring to the 12VDC breakers located by the battery may not be connected to the protected side of the breaker. If this condition exists, it will lead to an increased risk of fire if an electrical short should occur on the unprotected circuit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the wire leading to the Solar Prep experiences a short, there is an increased risk of fire and/or property damage.

Description of the Cause : A product upgrade was made by adding a 12VDC distribution box. When wiring the circuit for the Solar Prep, it was incorrectly wired to the wrong side of the breaker.

Identification of Any Warning that can Occur : An event leading to the short in the wiring for the Solar Prep.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

12/4/20 - During a routine audit it was found that the wiring was incorrect. Investigation opened for scope and range.

12/17/20 - Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the installation of the Solar Prep wiring at the circuit breaker mounted close to the battery and remount the wiring if needed. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : FEB 12, 2021 - FEB 12, 2021

Planned Owner Notification Date : FEB 12, 2021 - FEB 12, 2021

* NR - Not Reported