

# Part 573 Safety Recall Report

# 20V-799

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** DEC 18, 2020

**NHTSA Recall No. :** 20V-799

**Manufacturer Recall No. :** 425-1269



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 15

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2021-2021 Forest River Inc. Puma Travel Trailer Recreational Vehicles

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** Using engineering records and manufacturing records, the scope was determined by when a new design of the exterior cooktop metal stowage box was implemented.  
2021 - Puma - 15

**Production Dates :** NOV 04, 2020 - NOV 25, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The outdoor cooktop can be stowed away with the propane hose still attached, and the burner(s) on.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the outdoor cooktop is stowed away with the burner still on this can cause a risk of fire, property damage and/or injury.

**Description of the Cause :** A safety stop should have been mounted to the cooktop that interferes with the propane line, which forces a user to disconnect the propane line from the cooktop prior to stowing.

**Identification of Any Warning that can Occur :** The propane line would prevent the exterior door from closing completely on one side

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On November 6, 2020, during a routine Corporate Quality Inspection of the manufacturing plant, the auditor found a discrepancy in the installation of the exterior cooktop. The cooktop could be stowed partially with the exterior door to close and able to latch on one single side, however, the LPG line would prevent the exterior door from closing completely.

On November 11, 2020, Forest River's Office of Corporate Compliance ("OCC") was made aware of this and an investigation began. OCC began working with the manufacturing plant through December 14, 2020. During this investigation, it was decided to present the findings to the Corporate Safety Committee on December 18, 2020.

On December 18, 2020 Forest Rivers' Corporate Recall Committee voted to recall

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the consumer. A bracket will added to the drawer housing the outside cooktop preventing the drawer from being closed while the propane line is still attached. An authorized Forest River Dealer or Service Center will need to perform this repair.

What is the Forest River Customer Service Phone Number? (574)  
642-0606

**How Remedy Component Differs from Recalled Component :** The outside cooktop drawer will now have a bracket installed that will prevent the drawer from being closed while the propane line is still connected to the cooktop

**Identify How/When Recall Condition was Corrected in Production :** The concern was corrected in manufacturing the week of December 9, 2020 by adding a bracket to the drawer to prevent the drawer from being closed while the propane line is attached.

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** JAN 27, 2021 - JAN 27, 2021

**Planned Owner Notification Date :** JAN 27, 2021 - JAN 27, 2021

\* NR - Not Reported