

Part 573 Safety Recall Report

20V-793

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** FEB 12, 2021**NHTSA Recall No. :** 20V-793**Manufacturer Recall No. :** N523**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 13

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2020-2020 Land Rover Range Rover Evoque

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2020MY Range Rover Evoque vehicles built at the Halewood UK Assembly Plant which have received an in-service replacement of the right and/or left side outer 2nd Row Seatbelt Assembly. The vehicles affected were built from January 17, 2019 to December 19, 2019.

13 Range Rover Evoque vehicles in the United States and Federalized Territories.

The basis of the recall population was derived from Jaguar Land Rover data where the VIN range for affected vehicles is determined by specific model type and specification, 2020MY Range Rover Evoque vehicles, which have received a in-service replacement on the right and/or left side outer 2nd row seat belt assembly and were built from January 17, 2019 to December 19, 2019.

Production Dates : JAN 17, 2019 - DEC 19, 2019

VIN Range 1 : Begin : SALZM2GX3LH001474 End : SALZP2FX1LH075808

 Not sequential

Description of Defect :

Description of the Defect : Due to an aftermarket part number cross referencing error, right and/or left side outer 2nd row seat belt service assemblies contain a physical seatbelt retractor part which is of a different specification to that intended for the destination market.

If these incorrectly identified parts are fitted to vehicles, the seat belt may not function correctly as intended for market requirements, such as the Emergency Locking Retractor or the pretensioner.

Vehicles without these features fitted for the US market do not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 209 Seat Belt Assemblies or FMVSS 208 Occupant Crash Protection.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Passengers occupying the right and/or left side outer 2nd row seats would not in the event of a significant vehicle crash be fully protected and may suffer injuries worse than expected.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Seat Belt

Component Description : Seat Belt

Component Part Number : LR122836

Supplier Identification :**Component Manufacturer**

Name : KPIT Technologies (UK) Ltd

Address : COVENTRY UNIVERSITY TECHNOLOGY PARK
PUMA WAY COVENTRY Foreign States CV1 2TT

Country : United Kingdom

Chronology :

A Product Safety and Compliance Committee (PSCC) Investigation was opened on November 03, 2020, following notice of a letter from the seat belt supplier who informed Jaguar Land Rover that incorrect parts had been supplied to the market for vehicles that require a replacement 2nd Row Seat Belt Assembly. The PSCC directed an engineering team to investigate the issue and determine the scope of vehicles that may be at risk.

Through November, the PSCC was updated with initial findings where the team identified the incorrectly supplied 2nd row seat belt assemblies will not have the correct features for the market specification. The PSCC requested further investigation into the scope of vehicles and markets which may have an incorrect seatbelt installed following a repair.

Through November and December 2020, the engineering team returned to the PSCC. The team and the suppliers reviewed the process for supplying aftermarket seat belts and identified, in this particular case after a supplier enquiry regarding aftermarket parts, a mis-communication containing part numbers that did not align to the market specification was sent by Jaguar Land Rover after-market parts operation. PSCC were advised during December that they had defined all affected markets and had also been able to define individual vehicles that had received the incorrect seat belt assemblies.

The PSCC reviewed all the investigation information on December 08, 2020 progressed the issue to the Recall Determination Committee (RDC).

The RDC reviewed the issue on December 10, 2020 and concluded that it did not meet the correct regulations with regards to the safety of vehicle occupants and that a voluntarily safety recall be conducted.

There has been no reports of accidents, injuries or fires as a result of this concern.

Description of Remedy :

Description of Remedy Program : Retailers will inspect the right and left side outer 2nd Row seat belt assemblies and replace with the correct specification parts if necessary.

There will be no charge to owners for this repair.

The vehicles will be covered under Jaguar Land Rover's new vehicle warranty program. Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to terms and conditions.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before February 12, 2021. Notifications to retailers will occur on January 7, 2021.
Planned Dealer Notification Date : JAN 07, 2021 - JAN 07, 2021
Planned Owner Notification Date : FEB 12, 2021 - FEB 12, 2021

* NR - Not Reported