

# Part 573 Safety Recall Report

# 20V-792

**Manufacturer Name :** General Motors, LLC**Submission Date :** DEC 17, 2020**NHTSA Recall No. :** 20V-792**Manufacturer Recall No. :** N202314670**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Company phone : 586-596-1733

**Population :**

Number of potentially involved : 624,216

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2019-2021 Chevrolet Silverado 1500

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included. In addition, 2019 models from the previous generation truck platform (i.e., those not marketed as "All-New") are not included in this recall.

There are 477,667 Chevrolet Silverado 1500 vehicles involved in this recall.

Production Dates : MAR 12, 2018 - SEP 14, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2021 Chevrolet Suburban

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included.

There are 86 Chevrolet Suburban vehicles involved in this recall.

**Production Dates :** JAN 07, 2020 - OCT 19, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 3 : 2021-2021 Chevrolet Tahoe

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included.

There are 74 Chevrolet Tahoe vehicles involved in this recall.

**Production Dates :** NOV 21, 2019 - OCT 14, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 4 : 2020-2021 Chevrolet Silverado 2500/3500

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included.

There are 73,656 Chevrolet Silverado 2500/3500 vehicles involved in this recall.

**Production Dates :** JAN 18, 2019 - AUG 19, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 5 : 2019-2021 GMC Sierra 1500

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included. In addition, 2019 models from the previous generation truck platform (i.e., those marketed as "Limited") are not included in this recall.

There are 60,144 GMC Sierra 1500 vehicles involved in this recall.

**Production Dates :** MAR 15, 2018 - SEP 14, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 6 : 2020-2021 GMC Sierra 2500/3500

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included.

There are 12,587 GMC Sierra 2500/3500 vehicles involved in this recall.

**Production Dates :** JAN 24, 2019 - AUG 19, 2020

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 7 : 2021-2021 GMC Yukon XL

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify the affected vehicles. Affected vehicles are those built with 40/20/40 split-bench front seats prior to the correction being implemented in production.

Vehicles built with front bucket seats are not included.

There are 2 GMC Yukon XL vehicles involved in this recall.

Production Dates : JAN 14, 2020 - FEB 27, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

### Description of Defect :

**Description of the Defect :** General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2019 – 2021 model year Chevrolet Silverado 1500 and GMC Sierra 1500 vehicles; 2020 – 2021 model year Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500 vehicles; and certain 2021 model year Chevrolet Suburban, Tahoe, and GMC Yukon XL vehicles equipped with a front-row center seating position. In these vehicles, the seat supplier may have failed to secure the seat-belt brackets to the seat frame in the front-row center seating position.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If a seat-belt bracket is not secured, the seat belt may not properly restrain an occupant in the front-row center seat position, increasing the risk of occupant injury in a crash or high-speed braking event.

**Description of the Cause :** The center-seat supplier may not have properly aligned the seat belt bracket and secured it to the frame during manufacture.

**Identification of Any Warning that can Occur :** Occupants may hear a rattle coming from the center seat/console area, or may notice that the front-row center seat belt is loose or detached from the seat frame.

### Involved Components :

Component Name 1 : HEAD ASM-F/SEAT CTR

Component Description : Front Center Seat (20%)

Component Part Number : See attached

## Supplier Identification :

### Component Manufacturer

Name : Lear Corporation

Address : 902 E. Hamilton Ave.  
Flint Michigan 48505

Country : United States

## Chronology :

On August 11 and August 13, 2020, GM's Fort Wayne assembly plant identified two front-row center seats containing a seat-belt bracket that was unsecured because the bracket's ferrule was not crimped to the seat frame. The issue was reported to GM's Speak Up for Safety Program on August 18, 2020, and GM opened a formal investigation on September 22, 2020.

In October and November 2020, GM's investigator conducted field-data analysis to identify other potentially relevant warranty claims, inspected company-owned vehicles, and analyzed GM and supplier manufacturing records. In total, GM's investigation identified four relevant warranty claims in addition to the two seats identified at Fort Wayne assembly.

On December 10, 2020, GM's Safety and Field Action Decision Authority decided to conduct a safety recall. GM is not aware of any accidents or injuries associated with this condition.

## Description of Remedy :

Description of Remedy Program : Dealers will inspect left-side and right-side front-row center seat-belt bracket attachments and reassemble if necessary. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019.

How Remedy Component Differs from Recalled Component : NR

**Identify How/When Recall Condition was Corrected in Production :** The supplier implemented containment measures on August 11, 2020. Process improvements and updated camera vision verification were implemented at supplier locations on August 25, 2020 and September 14, 2020. Vehicles built after August 19, 2020 at GM's Flint plant, after August 20, 2020 at GM's Fort Wayne plant, after August 29, 2020 at GM's Silao plant, and after October 19, 2020 at GM's Arlington plant are not affected by this recall.

**Recall Schedule :**

**Description of Recall Schedule :** Dealers will be notified on December 17, 2020. Owner notification is estimated to begin on February 1, 2021.

**Planned Dealer Notification Date :** DEC 17, 2020 - DEC 17, 2020

**Planned Owner Notification Date :** FEB 01, 2021 - FEB 01, 2021

\* NR - Not Reported