

# Part 573 Safety Recall Report

# 20V-764

**Manufacturer Name :** General Motors, LLC**Submission Date :** DEC 21, 2020**NHTSA Recall No. :** 20V-764**Manufacturer Recall No. :** N202308930**Manufacturer Information :****Population :**

Manufacturer Name : General Motors, LLC

Number of potentially involved : 213,128

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Estimated percentage with defect : 1 %

Company phone : 586-596-1733

**Vehicle Information :**

Vehicle 1 : 2010-2013 Buick LaCrosse

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records and historical registration data were used to identify potentially affected vehicles.

Vehicles never registered in the Corrosion States (see defect description) are not included in this recall.

There are 95,455 Buick LaCrosse vehicles affected by this recall.

Production Dates : JUL 28, 2009 - MAY 01, 2013

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2012-2013 Buick Regal

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records and historical registration data were used to identify potentially affected vehicles.

Vehicles never registered in the Corrosion States are not included in this recall  
The Buick Regal GS trimline is not affected by this recall.

There are 13,337 Buick Regal vehicles affected by this recall.

Production Dates : JUN 01, 2011 - MAY 27, 2013

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2013-2013 Chevrolet Malibu

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records and historical registration data were used to identify potentially affected vehicles.

Vehicles never registered in the Corrosion States are not included in this recall.

There are 104,336 Chevrolet Malibu vehicles affected by this recall.

Production Dates : OCT 24, 2011 - MAY 24, 2013

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in the certain 2010 – 2013 Buick LaCrosse, 2012 – 2013 Buick Regal, and 2013 Chevrolet Malibu vehicles that were ever registered in Connecticut, Delaware, the District of Columbia, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, or Wisconsin (collectively, “Corrosion States”). These vehicles may have rear toe links that received excessive electrocoating (e-coat) corrosion protection, which could cause the e-coat to become brittle and break away when contacted by road debris. Over time, the e-coat may chip away, exposing the metal toe link and making it more susceptible to corrosion. Corrosion may eventually cause the toe link to thin and ultimately to fracture.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A rear toe link fracture may reduce the ability to control the vehicle, increasing the risk of a crash.

Description of the Cause : The supplier of the rear toe link applied excessive e-coat to the rear toe link. This excessive e-coat may be brittle and susceptible to chipping, which may expose the toe link to corrosive elements such as road salt, increasing the risk of fracture.

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : LINK ASM-RR SUSP

Component Description : Rear Suspension Toe Link

Component Part Number : 13219171, 22924230

## Supplier Identification :

### Component Manufacturer

Name : Shanghai Huizhong Automotive Manufacturi

Address : 1493 South Pudong Road

Shanghai Foreign States 200122

Country : China

## Chronology :

See attached

## Description of Remedy :

Description of Remedy Program : Dealers will replace rear suspension toe links and adjuster fasteners. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019.

How Remedy Component Differs from Recalled Component : Replacement rear suspension toe links are produced outside of the supplier's suspect window.

Identify How/When Recall Condition was Corrected in Production : The supplier corrected their process to provide the specified amount of e-coat material in March 2013.

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified on December 10, 2020. Owner interim notification is estimated to begin on February 15, 2021. GM estimates the remedy will launch in March 2021.

Planned Dealer Notification Date : DEC 10, 2020 - DEC 10, 2020

Planned Owner Notification Date : MAR 15, 2021 - MAR 15, 2021

\* NR - Not Reported