OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-753

Manufacturer Name: Mercedes-Benz USA, LLC

Submission Date: MAR 26, 2021 NHTSA Recall No.: 20V-753 Manufacturer Recall No.: 2021020019



Manufacturer Information:

Manufacturer Name: Mercedes-Benz USA, LLC

Address: 13470 International Parkway

Jacksonville FL 32218

Company phone: 1-877-496-3691

Population:

Number of potentially involved: Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2019-2019 Mercedes-Benz A220

Vehicle Type: LIGHT VEHICLES

Body Style: 4-DOOR Power Train: GAS

Descriptive Information: Mercedes Benz 2019 A-Class 26 vehicles. The recall population was determined

through production records. Vehicles outside of the recall population have all labels

installed according to current production specifications.

Production Dates: AUG 20, 2018 - AUG 22, 2019

VIN Range 1 : Begin : NR End: NR Not sequential

Description of Noncompliance:

Description of the Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has

Noncompliance: determined that on certain Model Year ("MY") 2019 A-Class vehicles (177

platform), certain required information labels may not have been installed.

FMVSS 1: 110 - Tire selection and rims

FMVSS 2: NR

Description of the Safety Risk: If the vehicle does not have the all labels installed, the vehicle may not fulfill

certain requirements as specified in FMVSS110 § 4.3 (c), 49 CFR 567.4, and

49 CFR 571.11

If the vehicle is missing the tire pressure label on the b-pillar or on the fuel filler flap as required by FMVS110 § 4.3 (c), information relating to vehicle loading and maximum tire inflation pressure would not be readily available to the driver. If the driver were to inflate the tires to an incorrect tire

pressure, the tires could become overloaded, potentially increasing the risk of

a crash.

Description of the Cause: Due to a deviation in the production process, certain required labels may not

have been properly installed on the vehicle.

Identification of Any Warning The customer will not receive an advance warning. that can Occur:

Involved Components:

Component Name 1 : Tire Label
Component Description : Tire Label
Component Part Number : A1775842603

Component Name 2: Tire Label
Component Description: Tire Label
Component Part Number: A1775842403

Component Name 3: Tire Label
Component Description: Tire Label
Component Part Number: A1775842303

Component Name 4: Tire Label
Component Description: Tire Label
Component Part Number: A1775841603

Component Name 5 : Tire Label
Component Description : Tire Label
Component Part Number : A1775842003

Supplier Identification:

Component Manufacturer

Name: Mercedes-Benz AG

Address: NR

The information contained in this report was submitted pursuant to 49 CFR §573

NR Country: NR

Chronology:

In late October 2018, MBAG found that a vehicle at one of its production plants did not have all of the labels that would normally be installed on the vehicle. MBAG initiated a plant action to manually review each vehicle to determine whether or not these vehicles included all required labels as well as other additional labels added by the manufacturer. Any vehicle that did not exhibit all required labels was reworked before being released from the production plant. Approximately 3,000 vehicles were reworked as part of the plant action, some of which included attaching the certification label and/or tire pressure labels. A review of plant actions was conducted in August 2019, as part of the company's standard process. During this review, it was found that certain vehicles had not been reworked. An investigation was launched at the end of 2019 to determine whether or not certain vehicles could have been released from the production plant without all required labels, and if so, which labels could potentially be missing. The investigation was delayed due to company-wide restrictions stemming from the COVID-19 pandemic. The investigation resumed in fall 2020, with a focus on confirming the rework status of these vehicles, as well as confirming whether or not all required labels were installed. On November 27, 2020, MBAG determined that it could not exclude the potential that certain vehicles did not have the certification label and/or tire pressure placard and decided to conduct a recall to have dealers inspect for the presence of the labels and apply them to the vehicle if necessary.

Description of Remedy:

Description of Remedy Program: An authorized Mercedes-Benz dealer will check the affected vehicles for

the appropriate tire pressure labels and retrofit it, if necessary.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described

and all remain covered under the new vehicle warranty.

How Remedy Component Differs None.

from Recalled Component:

Tire Pressure Label A1775842603 Tire Pressure Label A1775842403 Tire Pressure Label A1775842303 Tire Pressure Label A1775841603

Tire Pressure Label A1775842003

Identify How/When Recall Condition A change in the production procedure of plant ensures that this issue can was Corrected in Production: no longer occur from Aug 23, 2019 onwards.

Recall Schedule:

Description of Recall Schedule: Dealers will be notified of the pending voluntary recall campaign on

December 11, 2020. Owners were notified of the voluntary recall campaign via interim letter on January 15, 2021. An additional notification will be sent informing owners of the availability of the remedy via final customer letter on March 26, 2021. A copy of all

communications will be provided when available.

Planned Dealer Notification Date : DEC 11, 2020 - NR Planned Owner Notification Date : JAN 15, 2021 - NR

* NR - Not Reported