

# Part 573 Safety Recall Report

## 20V-743

**Manufacturer Name :** Forest River, Inc.**Submission Date :** DEC 01, 2020**NHTSA Recall No. :** 20V-743**Manufacturer Recall No. :** 51-1263**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 3

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2021-2021 Coachmen Galleria Class B Motorhomes - GAB24FLM4X4, GAB24QM4X4

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Daimler Vans USA, LLC (DVUSA) provided Forest River with affected vehicle population.

GAB24FLM4X4 - 2

GAB24QM4X4 - 1

Production Dates : NOV 03, 2020 - NOV 06, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : As per Recall 20V631 - Daimler Vans USA, LLC (DVUSA). The outer area of the brake hoses on the front and rear axles may have been damaged during production.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In that event, over time and as the material ages, the hose could begin to leak brake fluid, affecting the braking performance of the vehicle, including the potential loss of directional stability when braking, thereby increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : BRAKE HOSE

Component Description : BRAKE HOSE FRONT AXLE 4X2

Component Part Number : A9074284200

Component Name 2 : BRAKE HOSE

Component Description : BRAKE HOSE FRONT AXLE 4X4

Component Part Number : A9074282900

Component Name 3 : BRAKE HOSE

Component Description : BRAKE HOSE REAR AXLE 4X2

Component Part Number : A9074284200

Component Name 4 : BRAKE HOSE

Component Description : BRAKE HOSE REAR AXLE 4X2

Component Part Number : A9074288600

Component Name 5 : BRAKE HOSE

Component Description : BRAKE HOSE REAR AXLE 4X2

Component Part Number : A9064283701

Component Name 6 : BRAKE HOSE

Component Description : BRAKE HOSE REAR AXLE 4X2

Component Part Number : A9074282700

**Supplier Identification :****Component Manufacturer**

Name : Daimler Vans USA, LLC

Address : One Mercedes-Benz Drive  
Sandy Springs GEORGIA 30328  
Country : United States

## Chronology :

On 11/19/2020 Forest River received Interim Recall Notice - 20V631 from Daimler Vans USA, LLC (DVUSA) with affected population. On 11/24/2020 Forest River reviewed the data and alerted the Manufacturing Plants of the affected VINs still within Forest Rivers' possession. All vehicles were quarantined to await inspection. On 12/1/2020 Upon searching safecar.gov we found that an amended 573 with remedy was available. On 12/1/2020 Forest River filed a pass through recall.

Daimler Vans USA, LLC (DVUSA) will provide all quarterly reporting to NHTSA

## Description of Remedy :

Description of Remedy Program : DVUSA will notify owners, and dealers will check the condition of the brake hoses on the front and rear axles and replace them as needed, free of charge. The recall began November 24, 2020. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3MONTLAU.

What is the Forest River Customer Service Phone Number? (574)  
825-6310

How Remedy Component Differs from Recalled Component : As per Recall 20V631 - An authorized Mercedes-Benz Sprinter dealer will check the condition of the brake hoses on the rear and front axle and replace them as needed.

Identify How/When Recall Condition was Corrected in Production : As per Recall 20V631 - Upon recognition of the issue in September 2020, the vehicles still in the plant were blocked, checked and corrected as needed. From this point onwards, in series production the EC screwdriver was replaced by using an electric torque wrench in combination with a second hand check.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 10, 2021 - JAN 10, 2021

Planned Owner Notification Date : JAN 10, 2021 - JAN 10, 2021

\* NR - Not Reported