OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-740

Manufacturer Name: Triumph Motorcycles America, LTD

NHTSA Recall No.: NOV 30, 2020
NHTSA Recall No.: 20V-740
Manufacturer Recall No.: SRAN 587



Manufacturer Information:

Manufacturer Name: Triumph Motorcycles America, LTD

Address: 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

Company phone: 678-854-2010

Population:

Number of potentially involved: 1,241 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2020-2021 TRIUMPH ROCKET 3 GT

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The recall population was based upon a review of factory records.

Production Dates: OCT 14, 2019 - AUG 28, 2020

VIN Range 1: Begin: SMTG10JX6LT979471 End: SMTG10JX5MTAD0672 Not sequential

Vehicle 2: 2020-2021 TRIUMPH ROCKET 3 R

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The recall population was based upon a review of factory records.

Production Dates: OCT 10, 2019 - AUG 20, 2020

VIN Range 1: Begin: SMTG11JX3LT978848 End: SMTG11JX3MTAC9655 Not sequential

Vehicle 3: 2020-2020 TRIUMPH ROCKET 3 TFC

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The recall population was based upon a review of factory records.

Production Dates: OCT 16, 2019 - DEC 15, 2019

Description of Defect:

Description of the Defect: Some Rocket III models with anti lock brakes (ABS) were manufactured using a

rear brake system fluid fill process that may not meet quality standards. A

small amount of air may therefore remain in the ABS modulator.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The presence of air in the ABS modulator may overtime result in rear braking

deterioration on some ABS units. Degradation of the rear brake efficiency, if

unnoticed, can increase the risk of a crash.

Description of the Cause: A small amount of air may remain in the ABS modulator.

Identification of Any Warning User may notice a longer rear brake pedal travel with decreased force when

that can Occur: activating the rear brake pedal.

Involved Components:

Component Name 1: NR

Component Description: NR

Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

June 20: Market reporting activity identified a trend of increased rear brake pedal travel on some Rocket 3 models.

An internal investigation commenced to obtain further and better particulars, and to arrange the return of components for examination. The returned parts did not reveal any issues and we then reverted to return affected bikes from the market in order to establish root cause.

The investigation validated some reports of rear brake pedal travel having gradually increased over time. No reports of sudden or unexpected rear braking loss were received. Affected motorcycles were returned to dealers so that the rear brake system could be manually bled under the terms of the manufacturer's warranty.

24Nov20: Whereas no reports of accidents or injuries were received, Triumph brought the matter to the attention of the recall committee on 24 November 2020 and it was agreed that the matter should be referred as representing a potential safety concern.

Description of Remedy:

Description of Remedy Program: Dealers will carry out a rear brake fluid bleed procedure on the affected

models.

How Remedy Component Differs No components are being replaced.

from Recalled Component:

Identify How/When Recall Condition An improved bleed process was introduced in manufacturing on

was Corrected in Production: 02/09/2020.

Recall Schedule:

Description of Recall Schedule: The planned notification dates are an estimate and may be revised.

Planned Dealer Notification Date : DEC 02, 2020 - DEC 02, 2020 Planned Owner Notification Date : DEC 16, 2020 - DEC 16, 2020

* NR - Not Reported