

# Part 573 Safety Recall Report

# 20V-738

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** NOV 25, 2020

**NHTSA Recall No. :** 20V-738

**Manufacturer Recall No. :** CA#9845-1



## Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Population :

**Number of potentially involved :** 95

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2020-2021 UNITY U24RL

**Descriptive Information :** A change from the Design dept. to add an open shelf to the underside of the galley overhead cabinet and a heat shield was not included in the design drawing. The Dometic cooktop installation manual specifies that the clearance must be 762mm. The clearance to the upper cabinet is 690mm.

This affects units that have the open shelf on the galley overhead cabinet.  
Units affected - 95

**Production Dates :** FEB 26, 2019 - OCT 30, 2020

## Description of Defect :

**Description of the Defect :** The galley overhead cabinet assembly is missing a heat shield over the cooktop.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** The heat from the cooktop may radiate to the underside of the upper galley cabinet possibly causing a fire and bodily injury.

**Description of the Cause :** An inhouse change from the Design dept. during the 2020 model year added an open shelf to the underside of the galley cabinet. The added shelf was not taken into account of the measurement from the underside of the cabinet to the cooktop. The measurement was not in spec with the Dometic cooktop installation manual. The measurement was too close.

**Identification of Any Warning that can Occur :** The upper galley cabinet underside may become very hot to the touch.

## Involved Components :

Component Name : Stainless Heat Shield

Component Description : NR

Component Part Number : B072848

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On Sept 4/2020 the heat shield was intended to be installed. The heat shield was received on Sept 21/2020, the parts were allocated to the incorrect storage area for installation. This resulting in the employee at that station not knowing what they were for. The heat shield was to be installed during the cabinet assembly and not during the manufacturing process.

## Description of Remedy :

Description of Remedy Program : Dealer with inventory will be sent an SOP03422 (Standard Operating Procedures) and the repair kit. Dealers will submit a warranty claim for reimbursement. Retail owners will be provided the SOP and the repair kit in their mailing. They will be advised to contact their selling dealer or a RV service center to have this repair kit installed. The Retail Owner will be reimbursed or the servicing center will be paid directly by Triple E RV. A retail owner or servicing center will be reimbursed for costs incurred for repair prior to the notification.

How Remedy Component Differs from Recalled Component : The upper galley cabinet will have a heat shield installed above the cooktop.

Identify How/When Recall Condition was Corrected in Production : On November 6/2020 the storage location for the heat shield has been updated to be installed in the cabinet assembly station.

## Recall Schedule :

Description of Recall Schedule : Notification to the Dealers is expected to occur early December/2020.

Notification to the retail owners is expected to occur early December/2020.

Planned Dealer Notification Date : DEC 07, 2020 - DEC 11, 2020

Planned Owner Notification Date : DEC 07, 2020 - DEC 07, 2020

### **Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported