

# Part 573 Safety Recall Report

# 20V-735

**Manufacturer Name :** General Motors LLC**Submission Date :** NOV 25, 2020**NHTSA Recall No. :** 20V-735**Manufacturer Recall No. :** N202312720**Manufacturer Information :****Population :**

Manufacturer Name : General Motors LLC

Number of potentially involved : 94

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Estimated percentage with defect : 2 %

Company phone : 586-596-1733

**Vehicle Information :**

Vehicle 1 : 2021-2021 Chevrolet Suburban

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify vehicles taken off-line during general assembly for a repair involving removal of a front seat. Vehicles not subject to such repairs are not affected by this recall.

1 Chevrolet Suburban vehicle is included in this recall population.

Production Dates : AUG 12, 2020 - AUG 12, 2020

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2021-2021 Chevrolet Tahoe

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify vehicles taken off-line during general assembly for a repair involving removal of a front seat. Vehicles not subject to such repairs are not affected by this recall.

61 Chevrolet Tahoe vehicles are included in this recall population.

Production Dates : JUN 04, 2020 - JUL 28, 2020

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2021-2021 GMC Yukon

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify vehicles taken off-line during general assembly for a repair involving removal of a front seat. Vehicles not subject to such repairs are not affected by this recall.

31 GMC Yukon vehicles are included in this recall population.

Production Dates : JUN 03, 2020 - AUG 10, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2021-2021 GMC Yukon XL

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify vehicles taken off-line during general assembly for a repair involving removal of a front seat. Vehicles not subject to such repairs are not affected by this recall.

1 GMC Yukon XL vehicle is included in this recall population.

Production Dates : AUG 11, 2020 - AUG 11, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

**Description of the Defect :** General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2021 model year Chevrolet Suburban, Tahoe, and GMC Yukon and Yukon XL vehicles. Vehicles in the subject population were taken off-line during the general assembly process for a repair involving removal of a front seat. The attachment bolts of one or both front seats may not have been properly reinstalled after the repair was completed.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If an occupied front seat has loose or missing attachment bolts, it may move during a crash, increasing risk of injury to the seated occupant.

**Description of the Cause :** In-plant repairs to some of these vehicles may have been performed incorrectly.

**Identification of Any Warning that can Occur :** Occupants may feel the seat move during braking.

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

GM opened an investigation into the issue on August 18, 2020 after receiving a report from a dealer that, during pre-delivery inspection, discovered a missing attachment bolt on the driver's front seat bracket of a 2021 Chevrolet Tahoe. GM's investigators determined that the vehicle had been taken off-line at GM's Arlington, TX assembly plant to repair equipment located under the driver's seat, which required removal and replacement of the seat.

Records from the Arlington plant identified 102 similar repairs. Five of those vehicles were inspected. No additional instances of missing bolts were found, but three vehicles had attachment bolts that were torqued under specification. Of the remaining 97 vehicles, 94 are located in the U.S. GM has identified no additional related field reports.

On November 18, 2020, GM's Safety and Field Action Decision Authority decided to conduct a safety recall to inspect and, if necessary, repair any other potentially affected vehicles in the field. GM is not aware of any accidents or injuries associated with this condition.

**Description of Remedy :**

Description of Remedy Program : Dealers will inspect seat attachments for both front seats and install attachment bolts as needed. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : The assembly plant initiated containment procedures on July 29, 2020. Worker re-training was completed on August 8, 2020.

**Recall Schedule :**

Description of Recall Schedule : Dealers will be notified on November 25, 2020. Customer notification is estimated to begin on December 29, 2020.  
Planned Dealer Notification Date : NOV 25, 2020 - NOV 25, 2020  
Planned Owner Notification Date : DEC 29, 2020 - DEC 29, 2020

\* NR - Not Reported