

Part 573 Safety Recall Report

20V-727

Manufacturer Name : Forest River, Inc.

Submission Date : DEC 21, 2020

NHTSA Recall No. : 20V-727

Manufacturer Recall No. : 51-1259



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 4,203

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Coachmen Concord Class C Motorhome Recreational vehicle

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : SEP 21, 2018 - NOV 25, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2020-2021 Coachmen Cross Trek Class C Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : MAR 20, 2019 - JUL 17, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2020-2020 Forest River Inc. Wildwood Travel Trailer Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071.
Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected
by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : APR 22, 2019 - APR 17, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2020-2020 Coachmen Sportscoach Class A Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071.
Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected
by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : AUG 05, 2019 - OCT 09, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2008-2008 Forest River Inc. Salem Travel Trailer Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071.
Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected
by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : MAY 16, 2007 - MAY 16, 2007

VIN Range 1 : Begin : 4X4TSMR238M018008

End : 4X4TSMR238M018008

☐ Not sequential

Vehicle 6 : 2020-2020 Forest River Inc. Dynamax Force, DX3, Dynaquest XL, and Isata Class C Motorhome recreational vehicles.

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : APR 22, 2019 - JUN 14, 2019

Vehicle 7 : 2019-2021 Coachmen Freelanders Class C Motorhome Recreational Vehicles.

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : AUG 29, 2018 - JUL 06, 2020

Vehicle 8 : 2019-2021 Coachmen Leprechaun Class C Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : AUG 30, 2018 - MAY 21, 2020

Vehicle 9 : 2020-2020 Coachmen Mirada Class A Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : JUL 26, 2019 - OCT 09, 2019

Vehicle 10 : 2019-2020 Coachmen Orion Class C Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : FEB 12, 2019 - OCT 28, 2019

Vehicle 11 : 2019-2021 Coachmen Prism Class C Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : FEB 04, 2019 - JUL 31, 2020

Vehicle 12 : 2020-2020 Coachmen Pursuit Class A Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : On November 17, 2020, OCC received clarification to the report delivery dates and began to identify those vehicles involved at the known manufacturing plants. OCC is still working with Dometic to identify deliveries in which Dometic cannot assign a physical address, which means OCC does not know which manufacturing plant(s) other than what is recalled, is affected. At this time, Dometic is working to supply OCC with this information.

On November 18, 2020, OCC received via USPS Mail formal notification to Forest River of Dometic Recall 20E071. OCC is still trying to identify other manufacturing plants received the subject stoves/cooktops.

PURSUIT	PSA27DSPF	2020	3
PURSUIT	PSA27XPSF	2020	41
PURSUIT	PSA29SSPF	2020	7
PURSUIT	PSA31BHF	2020	1
PURSUIT	PSA31TSF	2020	9
PURSUIT	PSA32WCPF	2020	1

Production Dates : JUL 17, 2019 - SEP 30, 2019

Vehicle 13 : 2020-2021 Forest River Inc. Berkshire Class A Motorhome Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : FEB 25, 2020 - JUN 23, 2020

Vehicle 14 : 2019-2019 Coachmen Chaparral Fifth Wheel Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : APR 05, 2018 - APR 05, 2018

VIN Range 1 : Begin : 5ZT3CH4B3KA319807 End : 5ZT3CH4B3KA319807 ☐ Not sequential

Vehicle 15 : 2020-2020 Forest River Inc. Salem Travel Trailer Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
See Attached Spreadsheet for Vehicle Breakdown

Production Dates : NOV 12, 2019 - JAN 20, 2020

Vehicle 16 : 2019-2019 Coachmen Shasta Fifth Wheel Recreational Vehicles
 Vehicle Type : TRAILERS
 Body Style : OTHER
 Power Train : NR

Descriptive Information : Forest River received sales data information from Dometic regarding recall 20E071. Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected by using production data and comparing it to the sales data.
 See Attached Spreadsheet for Vehicle Breakdown

Production Dates : JUN 18, 2018 -JUN 18, 2018

VIN Range 1 : Begin : 5ZT3SPUB8KA000559 End : 5ZT3SPUB8KA000559 ☐ Not sequential

Description of Defect :

Description of the Defect : As Per Dometic's recall 20E071 - The defect enunciation can occur in a mobile environment, such as a recreational vehicle or marine vessel, when, generally after an install or usage period of 3-6 months, the installer, occupant, or user of the appliance smells gas and apparently attempts to tighten the securement bolts that hold one or more of the stove saddle valves in place and sealed to the manifold. This action may result in the overtightening of the securement bolt for the saddle valve which may cause damage to the O-ring seal between the saddle valve and the manifold resulting in a continuous gas leak that is readily detectable from the smell.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The overtightening of the saddle valve securement bolt onto the manifold of the stove may cause a gas leak which may ignite and cause a fire. Dometic has had one instance of ignition and damage to the piezo igniter and one control knob, although the ignition was contained within the stove enclosure. There has been no damage to adjacent or surrounding combustible materials. A gas leak can lead to the risk of fire, property damage, injury, or possible death.

Description of the Cause : Dometic has not determined the cause of these leaks but is continuing to gather facts on the potential defect and will forward additional relevant information as it becomes available.

Identification of Any Warning that can Occur : The smell gas fumes are indicative of the identified leak.

Involved Components :

Component Name 1 : Saddle Valve and Manifold

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Dometic Corporation

Address : 5155 Verdant Dr.

Elkhart Indiana 46516

Country : United States

Chronology :

On November 9, 2020, Forest River's Office of Corporate Compliance ("OCC") reviewed NHTSA's weekly recall alert email and found that a recall from another recreational vehicle manufacturer had been filed in conjunction with Dometic recall 20E071. The same day, OCC sent a request for more information to Dometic to ascertain if any Forest River manufacturing plants are affected by Dometics recall.

On November 12, 2020, OCC sent an email request to all purchasing agents within Forest River to try and find if any manufacturing division used the Dometic recalled stoves/cooktops.

On November 13, 2020, OCC sent another request to Dometic to find out if any Forest River manufacturing plants are affected by the Dometic recall. OCC received a response the same day with sales records from Dometic.

On November 16, 2020, OCC contacted Dometic to clarify the report delivery dates that was given to OCC, such as the delivery dates and certain manufacturing delivery locations.

On November 17, 2020, OCC received clarification to the report delivery dates and began to identify those vehicles involved at the known manufacturing plants. OCC is still working with Dometic to identify deliveries in which Dometic cannot assign a physical address, which means OCC does not know which manufacturing plant (s) other than what is recalled, is affected. At this time, Dometic is working to supply OCC with this information.

On November 19, 2020, OCC received via USPS Mail formal notification to Forest River of Dometic Recall 20E071. OCC is still trying to identify other manufacturing plants received the subject stoves/cooktops.

On November 23, 2020, Forest River filed the recall with NHTSA and Trans Canada

Amendment 1 - On November 25, 2020, Forest River received information from Dometic and Forest Rivers Office of Corporate Compliance was able to identify all vehicles affected. We also located the recall amended on safecar.gov. with remedy from Dometic. Filed amendment with NHTSA and Trans Canada

Description of Remedy :

Description of Remedy Program : Dometic has NOT yet identified a proposed remedy or remedies designed to mitigate the defect but will advise NHTSA of such remedy or remedies at the time they are identified. Dometic will further initiate a remedy campaign on the R1731, R21231 and S31 recreational vehicle stoves and will participate in remedy campaigns for the R1731, R2131 and S31 Amendment 1 As per Dometic recall 20E071 - The remedy consists of gaskets, washers, thread locker bolts, two round, orange, labels that are to be applied to the product and to the packaging(if the product has not been installed), as well as a set of complete instructions describing who is authorized to make the remedy and how the remedy is to be made followed by a leak test as defined in the instructions.

products launched by Original Equipment Manufacturers who have purchased, sold and distributed these products.

What is the Dometic Customer Service Address and Phone Number?

Manufacturer Name : Dometic Corporation

Address : 5155 Verdant Dr.

Elkhart IN 46516

Company phone : 574-293-0681

How Remedy Component Differs

from Recalled Component :

NR

Amendment 1 As per Dometic recall 20E071 The remedy component will come in a kit with instructions and the securement bolts will be of the thread locker type with a loc-tite material on them.

Identify How/When Recall Condition

was Corrected in Production :

NR

Amendment 1 As per Dometic recall 20E071 The production correction was made in July 2020 once we discovered that the product was experiencing field tampering and we began to employ thread locker bolts to prevent post production adjustment.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 19, 2021 - JAN 19, 2021

Planned Owner Notification Date : JAN 19, 2021 - JAN 19, 2021

* NR - Not Reported