

Part 573 Safety Recall Report

20V-724

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : DEC 01, 2020

NHTSA Recall No. : 20V-724

Manufacturer Recall No. : 69BH



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 10,835

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2018 Volkswagen Tiguan LWB

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in this recall may have received seat belt assemblies with seat belts from the same production lot as the two MY 2018 Tiguan vehicles tested by NHTSA NCAP in 2017. Vehicles not included in this recall were manufactured with seat belts out of a different production lot.

Tiguan LWB vehicle count: 10835

Estimated percentage with defect: 0.00018% (calculated using the two belt failures reported from the NHTSA NCAP tests).

Production Dates : JUL 08, 2017 - OCT 27, 2017

VIN Range 1 : Begin : 3VV2B7AX0JM010843 **End :** 3VV3B7AX7JM062295 **Not sequential**

Description of Defect :

Description of the Defect : During two (2) NCAP tests, the seat belt on the front driver side of the Tiguan ruptured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A ruptured seat belt may increase the risk of injuries in the event of a vehicle crash.

Description of the Cause : Volkswagen could not identify a final root cause for the seat belt ruptures but believes an outside influence may have contributed to the seat belt ruptures in the 2 NHTSA NCAP tests. These ruptures differ from several other NCAP-style

tests run by Volkswagen in which the seat belts perform well. Nevertheless, out of an abundance of caution, and to exclude influence on the seat belt performance due to potential deviations in the production lot of the seat belts of the Tiguan vehicles tested by NHTSA NCAP, Volkswagen decided to recall all vehicles built with seat belt assemblies out from the same seat belt production lot as the tested vehicles.

Identification of Any Warning that can Occur : none

Involved Components :

Component Name 1 : Seat Belt, Driver

Component Description : Seat Belt, Driver

Component Part Number : 5NN-857-705 RAA

Component Name 2 : Seat Belt, Front Passenger

Component Description : Seat Belt, Front Passenger

Component Part Number : 5NN-857-706 RAA or 5NN-857-706-B RAA

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Chronology attached separately.

Description of Remedy :

Description of Remedy Program : The driver, front passenger, or both seat belt(s) will be replaced at no cost to owners. Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The remedy seat belt assembly is manufactured with a seat belt out of a different production lot than the recalled parts.
5NN-857-705 RAA : Seat Belt, Driver
5NN-857-706 RAA or 5NN-857-706-B RAA : Seat Belt, Front Passenger

Identify How/When Recall Condition was Corrected in Production : Under investigation.

Recall Schedule :

Description of Recall Schedule : Dealers/owners: on or before 01/19/2021

Planned Dealer Notification Date : JAN 19, 2021 - JAN 19, 2021

Planned Owner Notification Date : JAN 19, 2021 - JAN 19, 2021

* NR - Not Reported