

Part 573 Safety Recall Report

20V-722

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : NOV 30, 2020

NHTSA Recall No. : 20V-722

Manufacturer Recall No. : CA#9835-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 1,149

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2018-2020 SERENITY S24CB

Descriptive Information : Applies to models with the fresh water tank located below the floor. The fresh water tank bracket is located close to the chassis wire harness and can shift side to side when the fresh water tank is partially filled with water and the vehicle is in motion causing the harness to become chaffed through. The number of units affected 205

Production Dates : JUN 02, 2017 - OCT 23, 2020

Vehicle 2 : 2018-2021 UNITY U24MB

Descriptive Information : Applies to models with the fresh water tank located below the floor. The fresh water tank bracket is located close to the chassis wire harness and can shift side to side when the fresh water tank is partially filled with water and the vehicle is in motion causing the harness to become chaffed through. The number of units affected 569

Production Dates : JUN 02, 2017 - OCT 23, 2020

Vehicle 3 : 2018-2021 UNITY U24FX

Descriptive Information : Applies to models with the fresh water tank located below the floor. The fresh water tank bracket is located close to the chassis wire harness and can shift side to side when the fresh water tank is partially filled with water and the vehicle is in motion causing the harness to become chaffed through. The number of units affected 284

Production Dates : JUN 02, 2017 - OCT 23, 2020

Vehicle 4 : 2020-2021 UNITY U24RL

Descriptive Information : Applies to models with the fresh water tank located below the floor.
The fresh water tank bracket is located close to the chassis wire harness and can shift side to side when the fresh water tank is partially filled with water and the vehicle is in motion causing the harness to become chaffed through.
The number of units affected 91

Production Dates : JAN 30, 2019 - OCT 23, 2020

Description of Defect :

Description of the Defect : The fresh water tank bracket can shift side to side when the tank is partially filled with water and the vehicle is in motion causing a chaffing of the chassis wire harness

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The chaffing of the chassis wiring harness when in motion, vehicles following may not see the loss of tail light illumination, this could increase the risk of a crash causing injury and/or damage to property.

Description of the Cause : The fresh water tank bracket was not assembled as per the design drawing.

Identification of Any Warning that can Occur : After inspection of the fresh water tank bracket if the bracket is loose and the chassis wiring harness has any chaffing noticed and / or the tail lights are not illuminating.

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 2/2020 an incident occurred where the chassis wiring harness was inspected and it was noticed that the harness appeared to have become chaffed from the movement of the fresh water tank bracket and the tail lights were not illuminating.

Description of Remedy :

Description of Remedy Program : Dealer with inventory will be sent an SOP (Standard Operating Procedures) and the repair kit. Dealers will submit a warranty claim for reimbursement. Retail owners will be provided the SOP and the repair kit in their mailing. They will be advised to contact their selling dealer or a RV service center to have this repair kit installed. The Retail Owner will be reimbursed or the servicing center will be paid directly by Triple E RV. A retail owner or servicing center will be reimbursed for costs incurred for repair prior to the notification.

How Remedy Component Differs from Recalled Component : The remedy component will have an extra bracket installed at the fresh water tank to keep it from moving. A piece of windlace will be placed on the angled hanger to protect the wiring harness and split tubing will be installed around the chassis wiring harness.

Identify How/When Recall Condition was Corrected in Production : On Nov 6/2020 the Design / R & D updated the tank bracket assembly and a first trial bracket was created.

Recall Schedule :

Description of Recall Schedule : Notification to the Dealers is expected to take place Dec 7 / 2020
Notification to the Retail Owners is expected to take place Dec 7 / 2020

Planned Dealer Notification Date : DEC 07, 2020 - DEC 14, 2020

Planned Owner Notification Date : DEC 07, 2020 - DEC 14, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported