OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-702

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: NOV 13, 2020 **NHTSA Recall No.:** 20V-702 **Manufacturer Recall No.:** 44Q5



Manufacturer Information:

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326

Company phone: 1-800-893-5298

Population:

Number of potentially involved: 760 Estimated percentage with defect: 1 %

Vehicle Information:

Vehicle 1: 2020-2021 Volkswagen Atlas Cross Sport

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Vehicles included in this recall may have received potentially affected ""overcured""

Continental brand tires out of a specific production lot. Vehicles not included in this

recall did not receive tires out of this production lot.

Atlas Cross Sport vehicle count: 264

Estimated percentage with defect: less than 1%

Production Dates: MAR 04, 2020 - NOV 03, 2020

VIN Range 1: Begin: 1V26E2CA5LC212843 End: 1V2RE2CA3MC203735 ✓ Not sequential

Vehicle 2: 2021-2021 Volkswagen ATLAS

Vehicle Type : Body Style : Power Train : NR

Descriptive Information: Vehicles included in this recall may have received potentially affected ""overcured""

Continental brand tires out of a specific production lot. Vehicles not included in this

recall did not receive tires out of this production lot.

Atlas vehicle count: 498

Estimated percentage with defect: less than 1%

Production Dates: MAR 04, 2020 - NOV 03, 2020

Description of Defect:

Description of the Defect: The potentially affected tires may experience a carcass break in the sidewall

with sudden air loss, or could develop a belt edge separation that could lead to

a partial or full tread/belt loss.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Sudden loss of tire air pressure without warning may cause loss of vehicle

control, increasing the risk of a crash.

Description of the Cause: Continental has determined that the suspect tires in one specific production lot

have experienced excessive time in the curing process.

Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: 255/50 R 20 105 T Cross Contact LX Sport

Component Description: Tire

Component Part Number: 3QF 601 307 L

Supplier Identification:

Component Manufacturer

Name: Continental TireNorth America

Address: 1791 Harmon Rd

Auburn Hills MICHIGAN 48326

Country: United States

Chronology:

October 23, 2020: Continental informs Volkswagen Chattanooga about its intent to file a defect report with the NHTSA regarding "Overcured" Tires. Continental provides Volkswagen Chattanooga with the serial number and shipping information for the single suspect tire which was delivered to Volkswagen Chattanooga. Volkswagen Chattanooga begins research to determine the potentially affected vehicles. October 26, 2020: Volkswagen Chattanooga determines the potentially affected VINs and procedures with the

supplier. Volkswagen Chattanooga submits further questions about the topic and the affected scope to the supplier.

October 29, 2020: The supplier submits responses to Volkswagen Chattanooga's questions and advises Volkswagen of the expanded scope agreed upon between Continental and the NHTSA. Identification of additional VINs due to expanded scope started.

November 5, 2020: Topic was presented to Volkswagen's Pre-Product Safety Committee.

November 6, 2020: Topic was presented to Volkswagen's Product Safety Committee where the decision was made to recall all vehicles that may have received the single suspect tire out of the known affected production

Description of Remedy:

Description of Remedy Program: Inspect and, if necessary, replace affected tire(s). Because affected vehicles

are within the new vehicle limited warranty period, Volkswagen will not

offer a reimbursement plan under this recall.

How Remedy Component Differs The remedy tire is produced in a different production lot that is not

from Recalled Component: affected. The recalled tire "255/50 R 20 105 T Cross Contact LX Sport" has

the part number 3QF 601 307 L.

Identify How/When Recall Condition This is a supplier issue at Continental's Mount Vernon, Illinois (USA) tire was Corrected in Production: factory. Enhancement to Continental's production system to automatically identify tires which must be scrapped due to "overcure." CW39/20 (At

Continental).

Recall Schedule:

Description of Recall Schedule: Dealers & owners: On or before January 12, 2021

Planned Dealer Notification Date: JAN 12, 2021 - JAN 12, 2021 Planned Owner Notification Date: JAN 12, 2021 - JAN 12, 2021

* NR - Not Reported