

**Part 573 Safety Recall Report****20V-665****Manufacturer Name :** Jayco, Inc.**Submission Date :** JAN 04, 2021**NHTSA Recall No. :** 20V-665**Manufacturer Recall No. :** 9901526**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

**Population :**

Number of potentially involved : 735

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2021 Fifth Wheel Northpoint 387RDFS (LZ)

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Scope yet to be determined - Dexter to provide axle serial numbers to match to Jayco Products. Dexter identified four lots of axles that contain the six failed axles reported.  
- total of axles in the 4 lots is 236

Production Dates : OCT 16, 2019 - AUG 19, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Dexter - D70 3500K axle - spindle weld failures, resulting in the wheel/spindle assembly braking away from the axel tube.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Axle failure - increased risk of a crash

Description of the Cause : Less weld on the spindle/tube connection in the circumference that makes contact with the U-bolts.

Identification of Any Warning NR  
that can Occur :

**Involved Components :**

Component Name 1 : Axle

Component Description : D70 3500K rated

Component Part Number : 344398 Jayco part number

## Supplier Identification :

### Component Manufacturer

Name : Dexter Axle

Address : 2900 Industrial Parkway East  
Elkhart Indiana 46516

Country : United States

## Chronology :

10-5-20 Incident reported to WIRC regarding 2021 Northpoint that experienced front axle failure 3 miles from Dealer. - Unit brought back to Jayco Factory Service and Dexter was on site next morning to inspect and changed both axles, leaf springs and equalizer Dexter and Jayco start investigation into situation and elevated to CPAC to continue investigation

10-7 CPAC reviewed investigation details and elevated to SSC recommending a recall. - CPAC reports 5 incidents of failure on the same axle

10-15 Jayco held meeting with Dexter to discuss axle serial #'s of reports of failure - Dexter reported one additional axle failure found in their records - making total of 6 failures

10-22 Safety Committee - reviewed all details and agreed that a Safety Recall was required.

## Description of Remedy :

Description of Remedy Program : Inspection of each axle on fifth wheel (2) to determine if in lot of recalled Dexter axles and then replace the axle as required.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Jayco will release upon receipt of information from Dexter to finalize scope and remedy and Parts availability, if required.

Planned Dealer Notification Date : DEC 28, 2020 - DEC 28, 2020

Planned Owner Notification Date : DEC 28, 2020 - DEC 28, 2020

\* NR - Not Reported