

Part 573 Safety Recall Report

20V-622

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** OCT 08, 2020**NHTSA Recall No. :** 20V-622**Manufacturer Recall No. :** W70**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 19,075

Estimated percentage with defect : 2 %

Vehicle Information :

Vehicle 1 : 2020-2020 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2020 Ram 2500 Pickup Trucks may be equipped with a driver side rearview mirror with glass that is not properly adhered to the backing plate.

The suspect period began on March 10, 2020, when suspect driver side mirror assemblies were introduced in vehicle production, through August 13, 2020, when suspect driver side mirror assemblies were no longer used in vehicle production. The suspect population was determined using part shipment information and vehicle production records.

Similar vehicles not included in the recall were built with driver side mirror assemblies that have different designs which are not suspect or were built outside of the suspect period.

The total affected vehicles for this model is 2,719.

Production Dates : MAR 10, 2020 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2020 Ram 1500 Pickup Trucks may be equipped with a driver side rearview mirror with glass that is not properly adhered to the backing plate.

The suspect period began on March 4, 2020 for vehicles built at Warren Truck Assembly Plant ("WTAP") and March 10, 2020 for vehicles built at Saltillo Truck Assembly Plant ("STAP"), when suspect driver side mirror assemblies were introduced in vehicle production, through June 25, 2020 at WTAP and August 13, 2020 at STAP, when suspect driver side mirror assemblies were no longer used in vehicle production. The suspect population was determined using part shipment information and vehicle production records.

Similar vehicles not included in the recall were built with driver side mirror assemblies that have different designs which are not suspect or were built outside of the suspect period.

The total affected vehicles for this model is 16,356.

Production Dates : MAR 04, 2020 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : FMVSS No. 111 S6.1 requires that "Each multipurpose passenger vehicle, truck and bus, other than a school bus, with a GVWR of 4,536 kg or less shall have either (a) Mirrors that conform to the requirements of S5.; or (b) Outside mirrors of unit magnification, each with not less than 126 cm² of reflective surface". Both S5. and S6.1 (b) require mirrors of unit magnification. Rearview mirror glass that is not properly adhered to the backing plate may become detached and no longer provide a reflective surface.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : Missing driver side mirror glass reduces visibility and could result in a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Mirror Assy

Component Description : Outside Foldaway Heated Power Lt

Component Part Number : 68147863AS

Component Name 2 : Mirror Assy

Component Description : Outside Foldaway Heated Power Lt.

Component Part Number : 68386747AB

Supplier Identification :

Component Manufacturer

Name : Ficoso

Address : 2991 Highlands Park Boulevard
Cookeville TENNESSEE 38501

Country : United States

Chronology :

- On August 13, 2020, FCA US LLC ("FCA US") Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation based on information from the FCA US Product Development Quality group of a potential noncompliance for the driver side rearview mirror on 2020 MY Ram Trucks.
- On September 16, 2020, the FCA US VSRC organization confirmed that certain driver side mirror assemblies may have glass that is not properly adhered to the mirror backing plate, and may detach.
- On October 01, 2020, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to replace the driver side mirror glass.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component will be a new piece of mirror glass that is properly adhered to the backing plate.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **10/08/2020: FCA US will notify dealers and begin notifying owners on or about 11/27/2020.

Planned Dealer Notification Date : NOV 27, 2020 - NOV 27, 2020

Planned Owner Notification Date : NOV 27, 2020 - NOV 27, 2020

* NR - Not Reported