

Part 573 Safety Recall Report

20V-614

Manufacturer Name : Ferrari North America, Inc.

Submission Date : OCT 06, 2020

NHTSA Recall No. : 20V-614

Manufacturer Recall No. : 73



Manufacturer Information :

Manufacturer Name : Ferrari North America, Inc.

Address : 250 Sylvan Avenue

Englewood Cliffs NJ 07632-2500

Company phone : 1800-999-9999

Population :

Number of potentially involved : 1,063

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2020 Ferrari 812 Superfast

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : All vehicles in the production range.

Production Dates : JUL 20, 2017 - JUN 15, 2020

VIN Range 1 : Begin : ZFF83CLA0J0232696 **End :** ZFF83CLA0K0238547 Not sequential

Description of Defect :

Description of the Defect : Incorrect bonding of the rear window may lead to decreased long-term adhesion of the rear window.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The rear window could fully detach from the vehicle, creating a road hazard and increasing the safety-risk of a crash for following traffic

Description of the Cause : The defect was potentially caused by an error in supplier's production concerning the non-cleaned glass bonding area on bodywork.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Rear window

Component Description : Bonding of the rear window

Component Part Number : 070006630 (window); 070006632 (glue)

Supplier Identification :

Component Manufacturer

Name : Saint-Gobain Sekurit Italia S.r.l.

Address : Via Saluzzo, 95

Savigliano FOREIGN STATES 12038

Country : Italy

Chronology :

Ferrari received reports of a possible issue with the rear window of the 812 Superfast through its Authorized Dealer Network. The first instance that Ferrari is aware of occurred in Germany on May 11th 2020. Two other cases were reported and both occurred in Germany on May 21st 2020. No other problems were reported from any other markets. At that point, Ferrari started a thorough investigation involving, of course, the supplier of the component Saint-Gobain Sekurit Italia S.r.l. Ferrari continued to investigate the potential cause(s) of this problem for a number of months in an effort to determine a root cause, if any. On September 21st 2020, Ferrari completed the analysis on a sample of vehicles on production and found that the defect was potentially caused by an error in supplier's production concerning the non-cleaned glass bonding area on bodywork. Ferrari continued to further analyze the issue on the production line and Ferrari ultimately determined that the problem of the component could entail the full detachment of the rear window from the vehicle, thereby potentially creating a road hazard and increasing the safety-risk of a crash for following traffic. During a meeting of the Ferrari Product Committee held on September 30th 2020 the decision was to launch a recall campaign worldwide.

Description of Remedy :

Description of Remedy Program : Ferrari will replace the rear window, free of charge.

How Remedy Component Differs from Recalled Component : The remedy component is identified through specific production date of each batch to guarantee the traceability.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected on the assembly line, after assembly number 178370.

Recall Schedule :

Description of Recall Schedule : Owners and dealers will be notified by December 6, 2020

Planned Dealer Notification Date : DEC 05, 2020 - NR

Planned Owner Notification Date : DEC 05, 2020 - NR

* NR - Not Reported