

Part 573 Safety Recall Report

20V-606

Manufacturer Name : Keystone RV Company

Submission Date : OCT 02, 2020

NHTSA Recall No. : 20V-606

Manufacturer Recall No. : 20-388



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 10

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Keystone Hideout 290LHS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 290LHS model with 3500 pound axles and ST205/75R14D tires and rims.

Production Dates : JUL 31, 2019 - JUL 31, 2019

VIN Range 1 : Begin : 4YDT29027L7242323 **End :** 4YDT29028L7242332 Not sequential

Description of Defect :

Description of the Defect : It has been decided that vehicles in this population have 3500 pound axles and ST205/75R14D tires and rims rather than the 4400 pound axles and ST225/75R15D tires and rims as specified on the Federal Identification Tag.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrectly installed axles, tires, and rims can be unintentionally overloaded which may lead to an increased risk of a crash.

Description of the Cause : The incorrect axles and tires were installed during production.

Identification of Any Warning that can Occur : The axle size, tire size, and PSI rating on the Federal Identification Tag do not match the information for the axles, tires and rims.

Involved Components :

Component Name 1 : 3500# Axle

Component Description : Axle - 3500# - Straight - 5 Lug - TM - UL - 10"E

Component Part Number : 213273

Component Name 2 : Tire

Component Description : Tire - Karrier - ST205/75R14 - C/5H - Mod - Black

Component Part Number : 568971

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

9-11-2020 – Claim submitted that the axles and tires were incorrect according to the FED tag.

9-14-2020 – Investigation opened to determine if this unit is a one-off situation. All units are in the field and sold. Phone campaign started to determine if axles match FED tag info.

9-24-2020 – Retail customers were able to verify incorrect axles installed. Investigation into scope and range opened.

9-28-2020 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the 3500 pound axles, ST205/75R14D tires, and rims with 4400 pound axles, ST225/75R15D tires, and rims. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The 3500 pound axles (keystone part number 213273 - Axle - 3500# - Straight - 5 Lug - TM - UL - 10"E, ST205/75R15D tires, and rims (Keystone part number 568971 - Tire - Karrier - ST205/75R14 - C/5H - Mod - Black) will be replaced with the properly specified axles, tires, and rims.

Identify How/When Recall Condition was Corrected in Production : Population is from July of 2019 and all ten units are in service.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 27, 2020 - NOV 27, 2020

Planned Owner Notification Date : NOV 27, 2020 - NOV 27, 2020

* NR - Not Reported