

Part 573 Safety Recall Report

20V-600

Manufacturer Name : Jayco, Inc.**Submission Date :** DEC 03, 2020**NHTSA Recall No. :** 20V-600**Manufacturer Recall No. :** 9903521**Manufacturer Information :****Manufacturer Name :** Jayco, Inc.**Address :** 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267**Population :****Number of potentially involved :** 379**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2021-2021 Class A motorhome Anthem,Aspire,Cornerstone,ReattaXL**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :****Power Train :** NR**Descriptive Information :** Production records - ALL 2021 Aspire, Anthem, Cornerstone, Reatta XL Motorhomes manufactured

2021 ASPIRE M13B8051-8060 3F8051-8071 3M8051-8052 3P8051-8066

3R8051-8088 3W8051-8074 3Z8051-8057

2021 ANTHEM M14B8051-8073 4F8051-8086 4H8051 4R8051-8060 4W8051-8079
4Z8051-80642021 CORNERSTONE M16B8051-8071 6F8051-8086 6R8051-8056 6W8051-8076
6X8051-8052 6Y8051-8053 6Z8051-8061

2021 REATTA XL M1MC8051-8074 MG8051-8064 MJ8051-8055 MK8051-8065

Production Dates : JAN 07, 2020 - DEC 03, 2020**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential**Description of Defect :****Description of the Defect :** 1. Chaffing of power seat wires - from the seat frame when in motion - poor routing and no protection
Exceeding amp capacity of the seat 14 gauge wire.
14gauge wire melted**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** Thermal event with personal injury and/or property damage.**Description of the Cause :** 1. Poor routing of wires / no protection from seat frame -

Identification of Any Warning
that can Occur : NR

Jayco provides a 30 amp (battery hot) power supply per Villa's request. There is a 30 amp resettable breaker on this circuit.. The Jayco 10-gauge wire connects through a Wago connector to a Villa 14-gauge wire within the seat. The 14 gauge wire travels in the sat to the rocker switch area. where it connect to one 14-guage wire and one 16-guage wire by means of one wire nut. Jayco electrical engineers conducted an amp draw test for the 6-way switches powered on this circuit and recorded values in excess of NEC amp ratings for wire gauges in use. .

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

9-10 Incident filed regarding 2 -2021 motorhomes noting thermal events (melted electric wires) under Villa International 6-way power seats- Investigation commenced immediately involving Villa, Jayco Production and Jayco Engineering. -Incident elevated to CPAC 9-16 - Incident discussed at CPAC as further testing was taking place to confirm cause. 9-21 Jayco conducted Conference call with Villa as testing and investigation continued 9-24 SSC reviewed all details and agreed that a Safety recall was required 9-25 Motorized Factory Service reported another incident of melting wires on 2021 motorhome Villa power seat

Description of Remedy :

Description of Remedy Program : Jayco Dealer to Inspect driver and passenger seat wiring for loom protection and correct location - install loom and attach to seat frame w wire ties when required
Add a 5amp Reset breaker to driver and passenger seat wiring circuit.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Incident 1 - Production inspected all seats on site for proper routing and loom protection of seat wiring.

Recall Schedule :

Description of Recall Schedule : Jayco will release recall upon decision on remedy and parts required

Planned Dealer Notification Date : NOV 29, 2020 - NOV 29, 2020

Planned Owner Notification Date : NOV 29, 2020 - NOV 29, 2020

* NR - Not Reported