

Part 573 Safety Recall Report

20V-591

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 29, 2021

NHTSA Recall No. : 20V-591

Manufacturer Recall No. : 51-1234



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 79

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Forest River Inc. Dynamax Isata ISC28SSD,ISC28SSD4X4, ISC30FWD, ISC30FWD4X4, ISC36DSD, ISC36DSD4X4,

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Affected vehicles were supplied to Forest River, Inc. by FCA upon receipt of their recall 20V511.

Isata	ISC28SSD	2021	4
Isata	ISC28SSD4X4	2021	13
Isata	ISC30FWD	2020	1
Isata	ISC30FWD	2021	21
Isata	ISC30FWD4X4	2020	2
Isata	ISC30FWD4X4	2021	24
Isata	ISC36DSD	2020	1
Isata	ISC36DSD	2021	8
Isata	ISC36DSD4X4	2020	3
Isata	ISC36DSD4X4	2021	2
Grand Total			79

Production Dates : NOV 15, 2019 - SEP 21, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The Powertrain control module may have engine calibration software that does not provide adequate engine warm up protection.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Inadequate warm up protection can cause a lack of film on the main rod

Description of the Safety Risk : bearing, resulting in engine damage such as connecting rod failure which may puncture the engine, increasing the risk of a fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 9/21/2020 Forest River, Inc. received a FCA recall notice 20V511.

On 9/25/2020 Forest River, Inc. filed a pass through recall.

3/29/2021 - Amended to reflect wording regarding the safety risk - increasing the risk of a fire.

Description of Remedy :

Description of Remedy Program : FCA US will inspect and reprogram the Powertrain Control Module. This service will be performed at no charge. The estimated time of repair is .5 hours.

What is the FCA Customer Service Phone Number? (800) 853-1403

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 06, 2020 - NOV 06, 2020

Planned Owner Notification Date : NOV 06, 2020 - NOV 06, 2020

* NR - Not Reported