Part 573 Safety Recall Report

Manufacturer Name :	Navistar, Inc.
Submission Date :	NOV 30, 2020
NHTSA Recall No. :	20V-584
Manufacturer Recall No. :	20508

Manufacturer Information :

Manufacturer Name : Navistar, Inc. Address : 2701 Navistar Drive Lisle IL 60532 Company phone : 331-332-1590

Vehicle Information :

BUSES, MEDIUM & HEAVY OTHER		
 The suspect popula 10EWW, 10EYD, 10HYR, or slide), 10WDN (Fifth wheel The inclusive dates at the plant. An operator ch units prior to that date wer determined by the units that The MV and HV serion on back of cab, vehicles not models, or tractors with the 	r 10JPJ (Fifth wheel, stationary), 10H l mounting angles). of manufacture were determined by hange took place the day of the inspec- re built with the reflective tape and th at left the plant prior to quarantine. ies trucks in the suspect population h i included in the suspect population a e reflective tape properly applied to b	JA (Fifth wheel, air using the inspections ctions. Quarantined he end date was have no reflective tape hare either truck
Begin : NR	End: NR	□ Not sequential
	BUSES, MEDIUM & HEAVY OTHER DIESEL • The suspect popula 10EWW, 10EYD, 10HYR, or slide), 10WDN (Fifth wheel • The inclusive dates at the plant. An operator ch units prior to that date wer determined by the units that • The MV and HV ser on back of cab, vehicles not models, or tractors with the There are 2 MV series truck JUL 23, 2020 - AUG 05, 202	 DIESEL The suspect population is identified by models equipped 10EWW, 10EYD, 10HYR, or 10JPJ (Fifth wheel, stationary), 10H slide), 10WDN (Fifth wheel mounting angles). The inclusive dates of manufacture were determined by at the plant. An operator change took place the day of the inspec units prior to that date were built with the reflective tape and the determined by the units that left the plant prior to quarantine. The MV and HV series trucks in the suspect population a models, or tractors with the reflective tape properly applied to b There are 2 MV series trucks in the suspect population



Number of potentially involved :

Estimated percentage with defect : 100~%

Population :

14

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Vehicle 2 : 2	2021-2021 International	HV	
Vehicle Type : 1	USES, MEDIUM & HEAVY VEHICLES		
Body Style : (OTHER		
Power Train : 1	DIESEL		
	10EWW, 10EYD, 10HYR, c slide), 10WDN (Fifth whee The inclusive date at the plant. An operator c units prior to that date we determined by the units th The MV and HV se on back of cab, vehicles no models, or tractors with th	or 10JPJ (Fifth wheel, station el mounting angles). s of manufacture were deter hange took place the day of re built with the reflective ta nat left the plant prior to qua ries trucks in the suspect po ot included in the suspect po ne reflective tape properly a	rantine. pulation have no reflective tape pulation are either truck pplied to back of cab.
ŗ	There are 12 HV series tru	icks in the suspect populatio	n
Production Dates : J	UL 21, 2020 - AUG 13, 202	20	
VIN Range 1 : B	nce :	End: NR	Not sequential
VIN Range 1 : B escription of Noncomplian Description of th	nce : e • Certain MV and e : Vehicle Safety Standar strips of reflective tape	l HV series trucks do not cor d (FMVSS) No. 108 S5.7.1.4.3 e, each pair consisting of stri	aform to Federal Motor 3 (B). Two pairs of white
VIN Range 1 : B escription of Noncomplian Description of th	e Certain MV and E Certain MV and E Vehicle Safety Standar Strips of reflective tape horizontally and vertice the cab.	l HV series trucks do not cor d (FMVSS) No. 108 S5.7.1.4.3 e, each pair consisting of stri cally as practicable, to the rig	aform to Federal Motor 3 (B). Two pairs of white ps 300 mm long, applied as tht and left upper contours of
VIN Range 1 : B Description of Noncomplian Description of th Noncompliance	e Certain MV and E Certain MV and E Vehicle Safety Standar strips of reflective tape horizontally and vertic the cab. • The reflective t	l HV series trucks do not cor d (FMVSS) No. 108 S5.7.1.4.3 e, each pair consisting of stri cally as practicable, to the rig cape on back of cab was miss	oform to Federal Motor 3 (B). Two pairs of white ps 300 mm long, applied as tht and left upper contours of ed during vehicle assembly.
VIN Range 1 : B escription of Noncomplian Description of th Noncompliance FMVSS 1	e Certain MV and E Certain MV and Strips of reflective tape horizontally and vertice the cab. The reflective tape 108 - Lamps, reflective	l HV series trucks do not cor d (FMVSS) No. 108 S5.7.1.4.3 e, each pair consisting of stri cally as practicable, to the rig	oform to Federal Motor 3 (B). Two pairs of white ps 300 mm long, applied as tht and left upper contours of ed during vehicle assembly.
VIN Range 1 : B escription of Noncomplian Description of th Noncompliance	 Certain MV and Vehicle Safety Standar strips of reflective tape horizontally and vertic the cab. The reflective to 108 - Lamps, reflective NR A truck that does not c operating without a training 	l HV series trucks do not cor d (FMVSS) No. 108 S5.7.1.4.3 e, each pair consisting of stri cally as practicable, to the rig cape on back of cab was miss e devices, and assoc. Equipme	aform to Federal Motor B (B). Two pairs of white ps 300 mm long, applied as tht and left upper contours of red during vehicle assembly. ent nts of FMVSS 108 when may fail to alert other
VIN Range 1 : B escription of Noncomplian Description of th Noncompliance FMVSS 2 Description of the Safety Risk	 Certain MV and Vehicle Safety Standar strips of reflective tape horizontally and vertic the cab. The reflective t 108 - Lamps, reflective NR A truck that does not c operating without a tra motorists of the vehicl crash. 	d HV series trucks do not cor d (FMVSS) No. 108 S5.7.1.4.3 e, each pair consisting of stri cally as practicable, to the rig cape on back of cab was miss e devices, and assoc. Equipment onform to all the requirement ailer in nighttime operation	aform to Federal Motor 3 (B). Two pairs of white ps 300 mm long, applied as pht and left upper contours of red during vehicle assembly. ent ints of FMVSS 108 when may fail to alert other ise the risk of a vehicle

The information contained in this report was submitted pursuant to 49 CFR §573

Part 573 Safety Recall Report

Component Name 1: Reflective tape; conspicuity

Component Description : Tape, reflective white

Component Part Number: 2501778C1

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country: NR

Chronology :

• Inspections determined certain MV and HV series trucks do not have the reflective tape applied to back of cab per FMVSS No. 108 S5.7.1.4.3 (B).

• 08/18/2020 – An audit at the Springfield Assembly Plant (SAP) found a HV tractor did not have the reflective tape on back of cab. Navistar quarantines the suspect population. The plant inspects 35 vehicles and finds 13 units on plant grounds without reflective tape and installs the missing tape.

• 08/25/2020 – SAP communicates the audit results to Compliance related to the reflective tape issue.

• 09/01/2020 – Navistar initiates investigation to determine if any HV and MV tractors were shipped with reflective tape missing on back of cab.

• 09/10/2020 – Navistar identifies that units may have been shipped without reflective tape and finalizes the suspect population.

• 09/17/2020 – Navistar declares a noncompliance recall.

Description of Remedy :

Description of Remedy Program :	 The remedy will involve installation of the reflective tape. Navistar's plan for reimbursement of pre-notification remedies, on file with NHTSA and dated 10/03/2018, applies and reimbursement instructions will be included in the customer notification.
How Remedy Component Differs from Recalled Component :	• Vehicles with the remedy will have properly installed reflective tape on the back of cab per FMVSS 108. The recalled vehicles do not have reflective tape installed.
Identify How/When Recall Condition was Corrected in Production :	• 09/04/2020 – Navistar revised the work instruction and added a secondary inspection to the installation process.

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Recall Schedule :

Description of Recall Schedule :It is estimated that the Customer and Dealer notification letters will be
mailed by 10/23/2020.Planned Dealer Notification Date :OCT 23, 2020 - OCT 23, 2020Planned Owner Notification Date :OCT 23, 2020 - OCT 23, 2020

* NR - Not Reported

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