

# Part 573 Safety Recall Report

# 20V-582

**Manufacturer Name :** Prime-Time Specialty Vehicles**Submission Date :** OCT 15, 2020**NHTSA Recall No. :** 20V-582**Manufacturer Recall No. :** W00**Manufacturer Information :**

Manufacturer Name : Prime-Time Specialty Vehicles

Address : 56616 Elk Park Drive

Elkhart IN 46516

Company phone : 574-293-9191

**Population :**

Number of potentially involved : 20

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2014-2019 Ram ProMaster Paratransit Vans

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

**Descriptive Information :** Some 2014-2019 MY Ram ProMaster vehicles equipped with a 3.6L engine may have been built with a transmission gear shift cable that was kinked during the vehicle manufacturing process.

The vehicle population was determined to include all ProMaster vehicles equipped with a 3.6L engine from the beginning of 2014 MY production on April 23, 2013, through September 14, 2019, when the vehicle manufacturing process was revised. Similar 2014-2019 MY Ram ProMaster vehicles not recalled were not built with a 3.6L engine or were built after September 14, 2019.

**Production Dates :** APR 23, 2013 - SEP 14, 2019VIN Range 1 : Begin : 3C6TRVAGXHE531048 End : 3C6TRVAGXHE531048  Not sequentialVIN Range 2 : Begin : 3C6TRVDGXHE549187 End : 3C6TRVDGXHE549187  Not sequentialVIN Range 3 : Begin : 3C6TRVAGXHE531048 End : 3C6TRVAGXHE531048  Not sequentialVIN Range 4 : Begin : 3C6TRVDGXHE549187 End : 3C6TRVDGXHE549187  Not sequential**Description of Defect :**

**Description of the Defect :** Some 2014-2019 MY Ram ProMaster vehicles equipped with a 3.6L engine may have been built with a transmission gear shift cable that was kinked during the vehicle manufacturing process.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the transmission shifter becomes disconnected from the transmission, the

**Description of the Safety Risk :** vehicle may not perform the shifts intended by the driver (including a shift to PARK), although the actual transmission gear position will be displayed on the instrument cluster. In addition, the "Vehicle Not in PARK" and the "Door Ajar" messages will display on the instrument cluster and audible chimes will sound if the driver's door is opened while the transmission is not in PARK. If these warnings are not heeded, unintended vehicle movement may occur which can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** There will not be any prior warning of the transmission shifter cable disconnection from the transmission. However, after the cable detachment and prior to a driver attempting to exit a vehicle, the driver may notice significantly reduced effort required to move the shift lever, the gear position indicators in the vehicle will all show the actual gear of the transmission regardless of the shift lever position, and the door ajar warning will also function which alerts the driver via instrument cluster messages and audible chime if the driver's door is opened while the transmission is not in PARK.

## Involved Components :

**Component Name 1 :** NR

**Component Description :** NR

**Component Part Number :** NR

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

## Chronology :

Ram sent out letters to Prime-Time stating the recall for the transmission cable.

## Description of Remedy :

Description of Remedy Program : Ram sent out letters notifying us of the potential recall. We have sent out numerous letters in writing to all affected vehicle owners or dealers. They have been contacted by phone, by email and postage.

How Remedy Component Differs from Recalled Component : Ram has made this decision..Prime-Time has recommended that the vehicle owners contact their nearest Ram dealer to have the recall fixed.

Identify How/When Recall Condition was Corrected in Production : Ram has made the corrections.

## Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : SEP 24, 2020 - OCT 24, 2020

Planned Owner Notification Date : SEP 24, 2020 - OCT 30, 2020

\* NR - Not Reported