

Part 573 Safety Recall Report

20V-570

Manufacturer Name : Nissan North America, Inc.**Submission Date :** SEP 22, 2020**NHTSA Recall No. :** 20V-570**Manufacturer Recall No. :** PC752**Manufacturer Information :**

Manufacturer Name : Nissan North America, Inc.

Address : P. O. BOX 685001

Franklin TN 37068-5009

Company phone : 800-647-7261

Population :

Number of potentially involved : 150

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Nissan Altima

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Based on review of production records and the results of a plant audit, the back window glass adhesion issue only affects certain Model Year 2020 Nissan Altima, LEAF and Maxima vehicles produced during the specified time period above.

This issue affects no other Nissan or Infiniti vehicles.

Production Dates : JUL 14, 2020 - JUL 31, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Nissan Maxima

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Based on review of production records and the results of a plant audit, the back window glass adhesion issue only affects certain Model Year 2020 Nissan Altima, LEAF and Maxima vehicles produced during the specified time period above.

This issue affects no other Nissan or Infiniti vehicles.

Production Dates : JUL 14, 2020 - JUL 31, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2020-2020 Nissan LEAF

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : Based on review of production records and the results of a plant audit, the back window glass adhesion issue only affects certain Model Year 2020 Nissan Altima, LEAF and Maxima vehicles produced during the specified time period above.

This issue affects no other Nissan or Infiniti vehicles.

Production Dates : JUL 14, 2020 - JUL 31, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : On the subject vehicles, a specific operator did not follow the proper procedure for applying the cleaner/primer to the back window glass flange during installation. As a result, the back window glass may not have proper adhesion to the vehicle body flange. Under certain circumstances, such as driving at high speed with the window down or other high interior pressure event, the back window glass may separate from the vehicle body.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the glass separates from the vehicle, it may increase the risk of injury or crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : No preceding warning.

Involved Components :

Component Name 1 : Back Window Glass

Component Description : Rear window glass

Component Part Number : 79700 6CA1B

Component Name 2 : Back Window Glass

Component Description : Rear window glass

Component Part Number : 90300 5SA0A

Component Name 3 : Back Window Glass

Component Description : Rear window glass

Component Part Number : 79700 4RA1A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

July 31, 2020 - During a video review of the primer application process, a manager discovered that a line operator was not following the proper procedure during assembly of the back window glass. Nissan put affected units on hold and began an investigation to determine the root cause and scope of the issue.

August 2020 - The investigation revealed that in certain instances, the specific operator did not follow the proper procedure for applying the cleaner/primer to the back window glass flange during installation. The issue has since been corrected and process equipment based countermeasures were implemented to prevent it from recurring.

Nissan conducted a yard audit at the Smyrna, TN plant and found 123 affected units. Nissan also initiated a dealer audit to determine if any affected units were shipped to dealers. Nissan found 127 affected units in dealer inventory.

September 14, 2020 – Based on the foregoing, Nissan decided to conduct a safety recall campaign to remedy affected vehicles.

Description of Remedy :

Description of Remedy Program : Dealers will replace the back window glass with a new one.

We will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Nissan will notify all owners of potentially affected vehicles on November 4, 2020. Dealers will be notified on September 22, 2020.

Planned Dealer Notification Date : SEP 22, 2020 - NR

Planned Owner Notification Date : NOV 04, 2020 - NR

* NR - Not Reported