OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-553

Manufacturer Name: Forest River, Inc.

Submission Date: SEP 11, 2020

NHTSA Recall No.: 20V-553 **Manufacturer Recall No.:** 17-1193



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 273 Estimated percentage with defect : 100 %Address: 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2014-2016 Forest River Inc. Vengeance - BVGF312A, BCKT24PACK14, BVGF312A,

BVGF315A11, BVGF316A, BVGF316A11, BVGF320A, BWZVGF312A, BWZVGF315A11,

BWZVGF316A,, BWZVGF320A

Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR

Descriptive Information: All units built with the 100-gallon water tank option prior to a system change on

9/2/2015 that allowed optional equipment to populate the placard data. Before this,

the placard would only show standard equipment.

US

2015 5 Vengeance BVGF312A Vengeance BCKT24PACK14 2016 1 Vengeance BVGF312A 2014 10 Vengeance BVGF312A 2015 42 Vengeance BVGF312A 2016 11 Vengeance BVGF315A11 2015 3 Vengeance BVGF315A11 2016 6 Vengeance BVGF316A 2014 5 Vengeance BVGF316A 2015 2 Vengeance BVGF316A11 2015 2 Vengeance BVGF316A11 2016 14 Vengeance BVGF320A 2014 10 Vengeance BVGF320A 2015 57 Vengeance BVGF320A 2016 21 Vengeance BWZVGF312A 2014 8 Vengeance BWZVGF312A 2015 14 Vengeance BWZVGF312A 2016 15 Vengeance BWZVGF315A11 2016 2 Vengeance BWZVGF316A 2014 5 Vengeance BWZVGF316A 2015 1 Vengeance BWZVGF320A 2014 19 Vengeance BWZVGF320A 2015 21 Vengeance BWZVGF320A 2016 **Grand Total** 273

Production Dates: NOV 11, 2013 - JUN 11, 2015

Description of Defect:

Description of the Defect: The Federal Placard does not show the proper amount of water for the 100-

gallon option on these units.

FMVSS 1: 120 - Wheels and rims- other than passenger cars

FMVSS 2: 567 - Certification

Description of the Safety Risk: Someone might not be aware of the optinal capacity and overload their unit

Description of the Cause: Forest Rivers Operating System would not allow optional data to be

represented on the placard.

Identification of Any Warning None that can Occur:

Involved Components:

Component Name 1: NR Component Description: NR Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

On 9/08/2020 NHTSA contacted Forest River to discuss the Canadian recall 2020-370. Forest River did not initially realize that water weight is covered under FMVSS 110 and 120. On 9/11/2020 The Corporate Safety Committee approved the recall.

Description of Remedy:

Description of Remedy Program: Forest River will supply all parts and labor to the consumer at no charge. A new federal placard will be sent to each consumer/end user that will reflect the 100-gallon tank.

What is the Forest River Customer Service Phone Number? 260-499-2100

How Remedy Component Differs The new federal placard will contain the correct information relating to

from Recalled Component: the 100-gallon tank.

Identify How/When Recall Condition Corrected by a programming change to allow optional equipment to

was Corrected in Production: change the water amount on the placard. Change was made on 9/2/2015.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date : OCT 21, 2020 - OCT 21, 2020 Planned Owner Notification Date : OCT 21, 2020 - OCT 21, 2020

^{*} NR - Not Reported