OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-544

Manufacturer Name: Forest River, Inc.
Submission Date: SEP 08, 2020
NHTSA Recall No.: 20V-544
Manufacturer Recall No.: 103-1227



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 8
Estimated percentage with defect: 100 %

Address: 55470 CR 1

Estimated percentage with del

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2021-2021 Forest River, Inc. Coachmen - Catalina - CAT261BHS-8 and

CAT263BHSCKLE

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: The plant was able to determine the affected vehicles by using production records

referring back to the beginning of the new model year of the vehicles, which failed to

follow manufacturing standards.

CAT261BHS-8 – 4 CAT263BHSCKLE – 4

Production Dates: AUG 21, 2020 - AUG 31, 2020

Description of Defect:

Description of the Defect: The six foot hose will allow the LPG to remain connected to the exterior Griddle

and allow an operator to store it inside the vehicle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The Griddle may continue to have an open flame, which may lead to a fire,

increasing the risk of property damage and/or personal injury.

Description of the Cause: The manufacturing plant mistakenly included a six foot LPG hose for the

exterior griddle whereas the LPG hose should only be three feet long.

Identification of Any Warning None

that can Occur:

Involved Components:

Component Name 1: Six Foot LPG Hose 72"

Component Description: Six Foot LPG Hose 72"

Component Part Number: AH42450-72QD

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

: NR

NR

Country: NR

Chronology:

On September 2, 2020, during a routine Corporate Quality Control Audit, it was found that a LPG hose which connects to the vehicles LPG Quick Disconnect and connects to an exterior griddle for cooking, was too long, allowing storage of the griddle into the vehicle with an open flame. The same day, Forest River's Coachmen Catalina manufacturing division alerted Forest Rivers Office of Corporate Compliance ("OCC") and an investigation was began.

On September 4, 2020, Forest River's Corporate Safety Committee voted to recall the affected vehicles. Additionally, since there are not any retail owner sold vehicles, the Committee voted to conduct a Stop Sale notice. Since there are not any retail owners, there will only be a dealer campaign notification.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor to replace the LPG hose. A

Forest River Dealer or Service Center will need to perform the remedy. Additionally, since there are not any retail owner sold vehicles, there will

only be a dealer campaign notification.

What is the Forest River Customer Service Phone Number? (574)

825-4995

How Remedy Component Differs The shorter three foot LPG hose will not allow the exterior griddle to be

stowed inside the vehicle with an open flame. The remedy LPG hose part

The information contained in this report was submitted pursuant to 49 CFR §573

from Recalled Component: number is AH42450-72QD while the incorrectly installed LPG hose part

number is AH42450-36QD.

Identify How/When Recall Condition The LPG hoses were changed in production and in all vehicles in Forest

was Corrected in Production: Rivers control the week of September 2, 2020.

Recall Schedule:

Description of Recall Schedule: Since there are not any retail owner sold vehicles, there will only be a

dealer campaign notification.

Planned Dealer Notification Date: OCT 14, 2020 - OCT 14, 2020

Planned Owner Notification Date: NR - NR

* NR - Not Reported